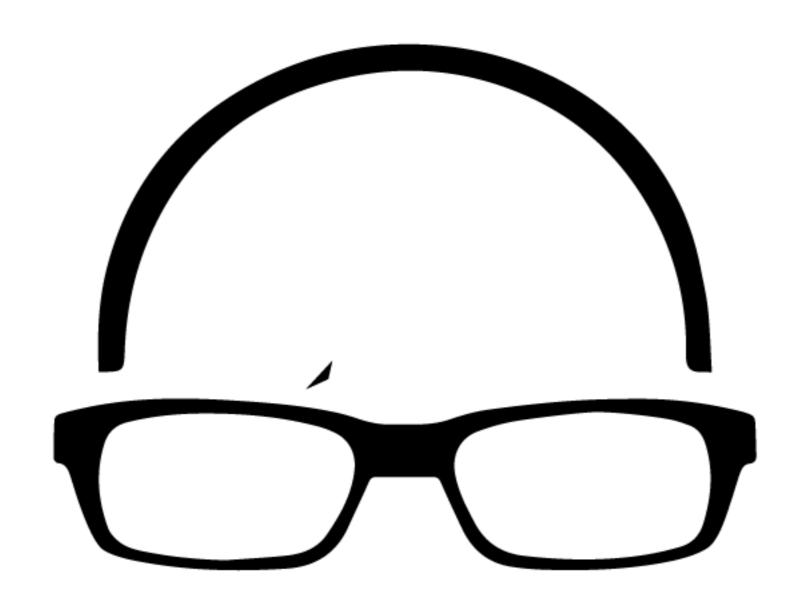
HI.



AaronUsiskin.com



HERE'S WHAT WE'RE GOING TO COVER TODAY



HERE'S WHAT WE'RE GOING TO COVER TODAY

THE ASK
OUR APPROACH
CONCEPT A: THE STORYLINE
CONCEPT B: THE EXPERIENCE
Q&A



LET'S START WITH WHAT YOU ASKED US TO DO

THE ASK

UIID VDDDUVCH



LET'S START WITH WHAT YOU ASKED US TO DO

THE ASK

UIID VDDDUVUN



THE ASK

DELIVER A NEW SET OF CREATIVE CONCEPTS FOR THE 2017 U.S. OPEN DIGITAL EXPERIENCE THAT PUSHES THE ENVELOPE FROM WHERE WE ARE TODAY



THE ASK

DELIVER A NEW SET OF CREATIVE CONCEPTS FOR THE 2017 U.S. OPEN DIGITAL EXPERIENCE THAT PUSHES THE ENVELOPE FROM WHERE WE ARE TODAY

STORYTELLING VIA BOLD IMAGERY, DATA VISUALIZATION, AND RICH CONTENT

ROBUST SCORING EXPERIENCE WITH FULLY INTEGRATED SCORECARD FEATURING STATS, HIGHLIGHTS, RELATED CONTENT, VIDEO PROMPTS, ETC.

SOCIAL INTEGRATION / SOCIAL TREND EXPERIENCE



THE ASK

THE ASK



NOW LET'S LOOK AT OUR APPROACH

OUR APPROACH



LET'S TALK ABOUT OUR TYPICAL DESIGN PROCESS



FULL DESIGN ENGAGEMENT

STAKEHOLDER INTERVIEWS **USER INTERVIEWS COMPETITIVE ANALYSIS** DATA ANALYSIS **CREATIVE BRAINSTORMING HEAVY SKETCHING** RESEARCH REQUIREMENTS GATHERING **UX DESIGN CREATIVE DESIGN PROTOTYPING USER TESTING** TECHNICAL FEASIBILITY ANALYSIS LEGAL/CONTRACTUAL ANALYSIS COLLABORATION



THE ASK

OUR APPROACH





BEFORE WE BEGIN, LET'S LOOK AT SOME QUICK CREATIVE CONCEPTS WE INCLUDED WITH OUR INITIAL RFP RESPONSE







BUT FOR THIS REQUEST WE WERE ABLE TO PUSH THINGS A LITTLE FURTHER

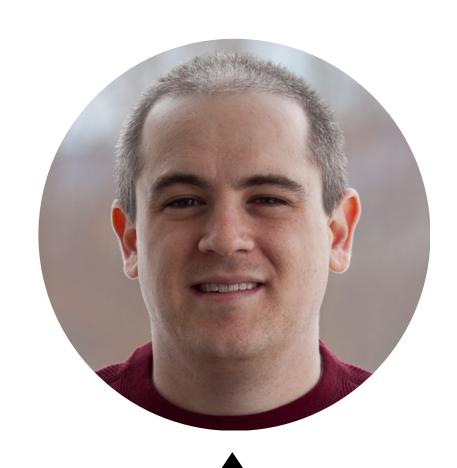


TO HELP FOCUS OUR EFFORT, WE CREATED A PERSONA TO TARGET:



MEET STANLEY





PERSONA STANLEY MILLER

LAWYER

\$170,000 SALARY 15 YEARS OF EXPERIENCE AT VENERATED LAW FIRMS IVY EDUCATED

37 YEARS OLD

AVID GOLF FAN. PLAYED IN HIGH SCHOOL AND COLLEGE. STILL PLAYS RECREATIONALLY WITH COLLEAGUES.

TECH AFFINITY: MEDIUM

USES COMPUTER FOR EMAIL, WEB BROWSING, AND DOCUMENT CREATION IN THE OFFICE. USES COMPUTER, TABLET, AND SMARTPHONE FOR FANTASY SPORTS AND VIDEO STREAMING ENTERTAINMENT FOR LEISURE.

BEHAVIOR

MODERATELY FAMILIARIZED WITH TECHNOLOGY THOUGH OFFICE WORK, FANTASY SPORTS, AND HIS CHILDREN. USES IT DAILY. KNOWS AND USES WEB SERVICES FOR INFORMATION AND STREAMING CONTENT LIKE SPORTS REPLAYS.

GOALS

"I CAN ACCESS VERY DEEP CONTENT FROM OTHER SPORTS ON ALL OF MY DEVICES. I ENJOY THE U.S. OPEN AND I'D LOVE TO BE ABLE TO ENGAGE WITH IT ON THE SAME LEVEL."

- QUICK ACCESS TO LEADERBOARD
- VIEW MISSED OR PREVIOUS BROADCASTS
- COMMUNICATE WITH FRIENDS / FANS

CHALLENGES

HEAVY PROFESSIONAL RESPONSIBILITIES FORCE HIM TO ENGAGE WITH GOLF ON HIS SCHEDULE, NOT THE USGA'S.

WANTS A MOBILE SOLUTION FOR ENGAGING WITH THE EVENT.

WANTS IMMEDIATE UPDATES ON EXCITING NEWS.



OUR APPROACH



LET'S LOOK AT OUR FIRST CONCEPT

CONCEPT R. THE EXPEDIENCE



THE STORYLINE



TIMELINE

FAVORITES FILTER HIGHLIGHTS BY LEXUS

SOCIAL

PM

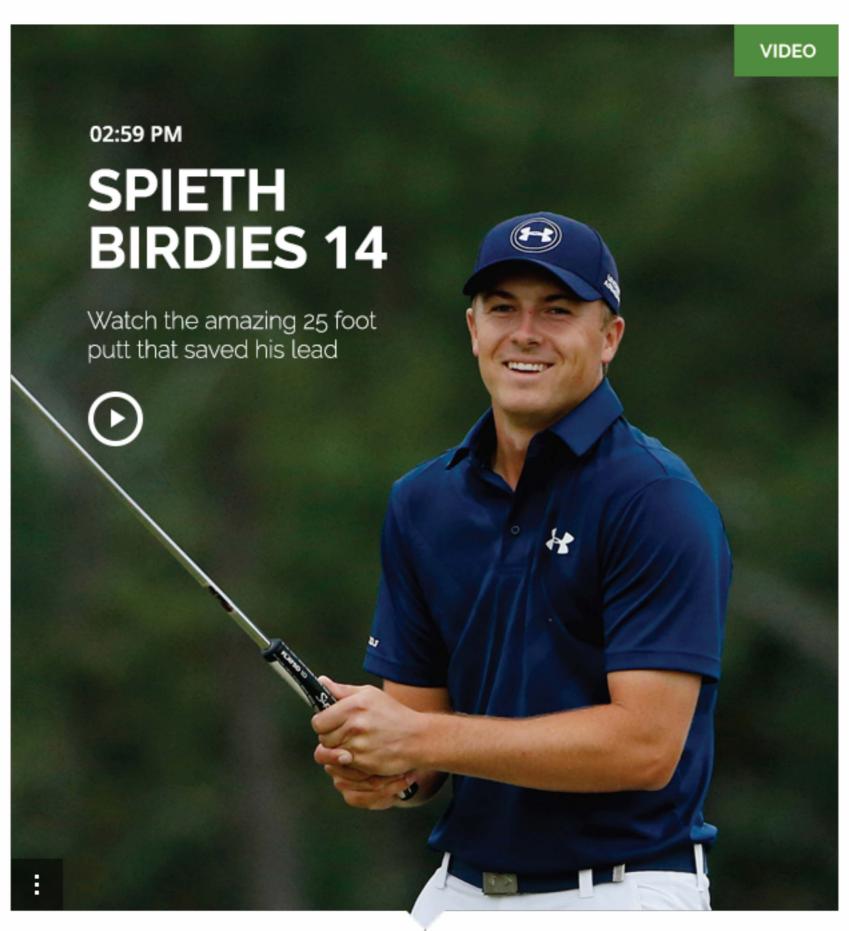
Open2017

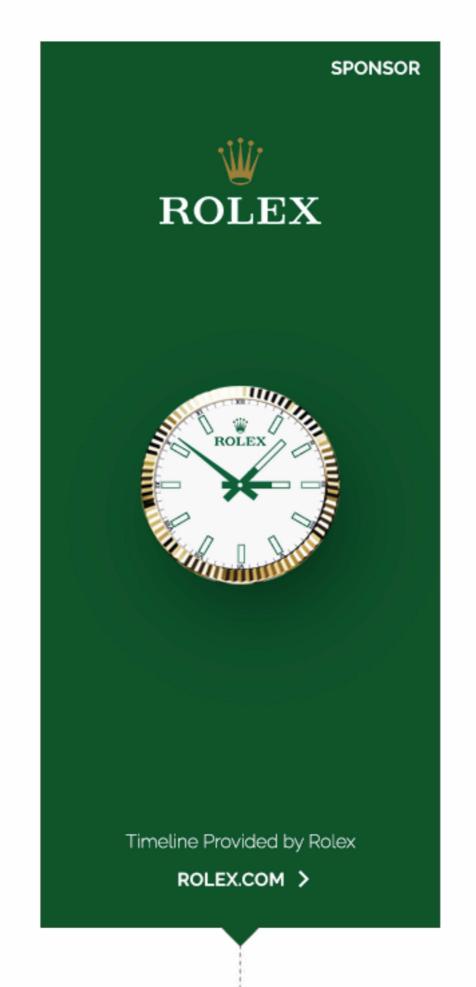
worthy facts on Jordan n's performance so far. itter.com/agnHH1TQgK

255 ♥ 228

outdrove the pack on th hole by 20 yards. itter.com/adhSj3TJJx

255 ♥ **2**28



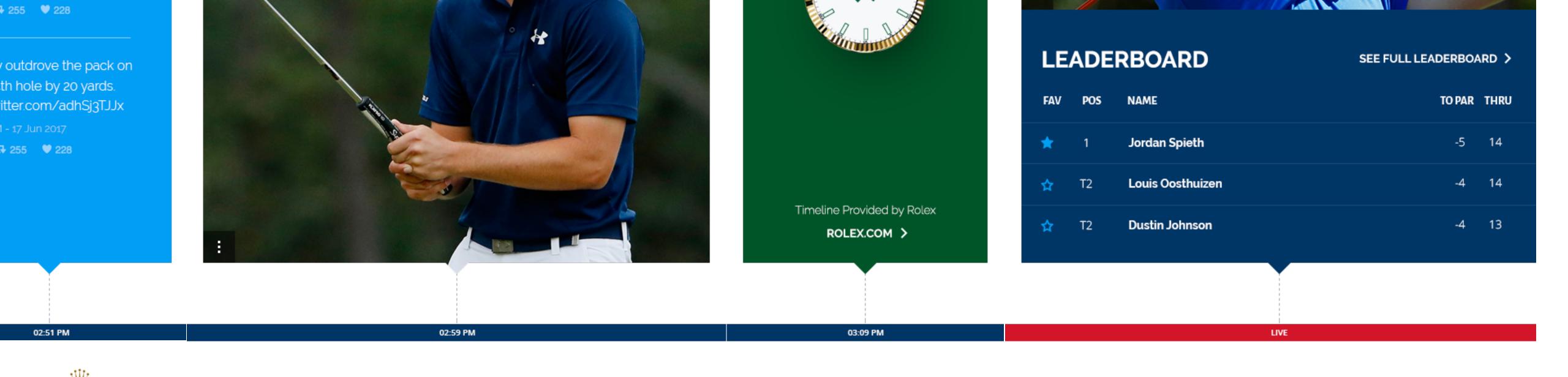




LE	ADE	RBOARD	SEE FULL LEADERBOARD >
FAV	POS	NAME	TO PAR THRU
*	1	Jordan Spieth	-5 14
☆	T2	Louis Oosthuizen	-4 14
☆	T2	Dustin Johnson	-4 13

ROLEX TIMELINE

FRIDAY | SATURDAY | G AM



USGA PARTNERS

ROLEX TIMELINE







Deloitte.

U.S. OPEN

FRIDAY

THURSDAY

TECHNOLOGY AT THE U.S. OPEN

SATURDAY

6 AM

8 AM

SITE MAP

TERMS & CONDITIONS

PRIVACY POLICY

CONTACT US

VISIT USGA.ORG

SCORING

10 AM

LEADER BOARDS

GROUPINGS & STARTING TIMES

2 PM

COURSE STATISTICS

PLAYER STATISTICS

CHAMPIONSHIP INFO

SUNDAY

KNOW BEFORE YOU GO

VIEWING SCHEDULE

USGA MEMBER CLUBHOUSE

COMMUNITY ACTIVITIES

USGA MOBILE APPS



U.S. OPEN SMART PHONE



U.S. OPEN IPAD APP



RULES OF GOLF APP

JOIN THE CONVERSATION











QUALIFYING

SCORING

COURSE **PLAYERS** CHAMPIONSHIP INFO

SHOP TICKETS

FILTER FAVORITES HIGHLIGHTS BY LEXUS

SOCIAL

PM

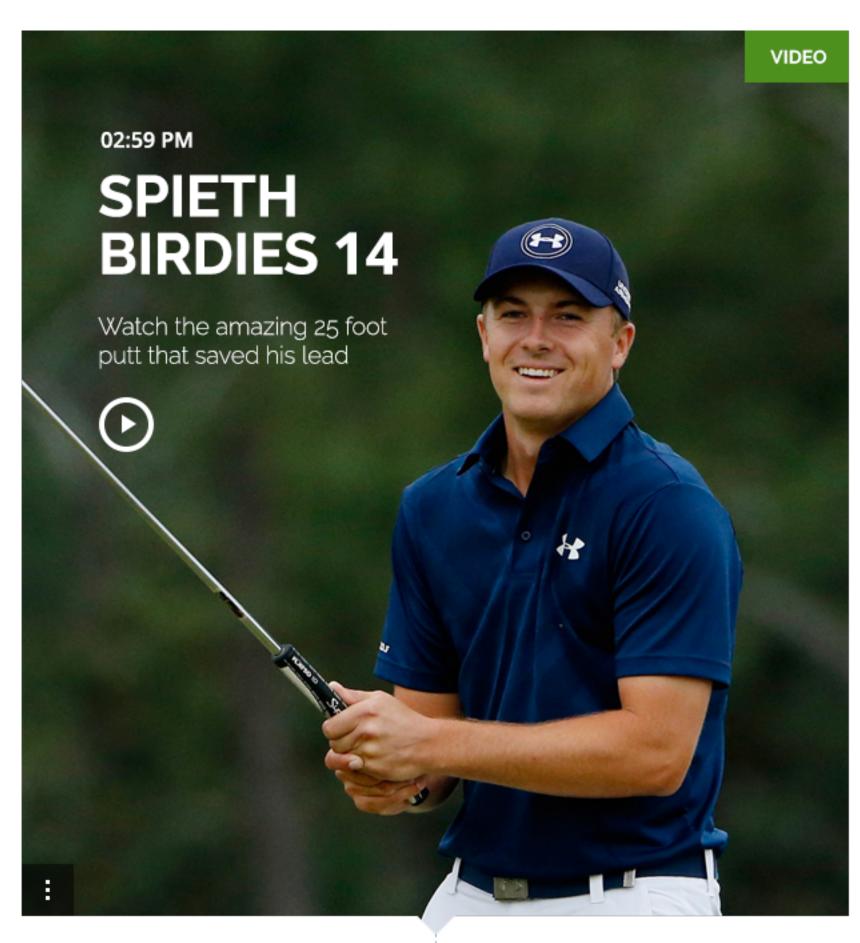
Open2017

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ROLEX TIMELINE

HIGHLIGHTS BY LEXUS **FILTER FAVORITES**

SOCIAL

Open2017

PM

vorthy facts on Jordan

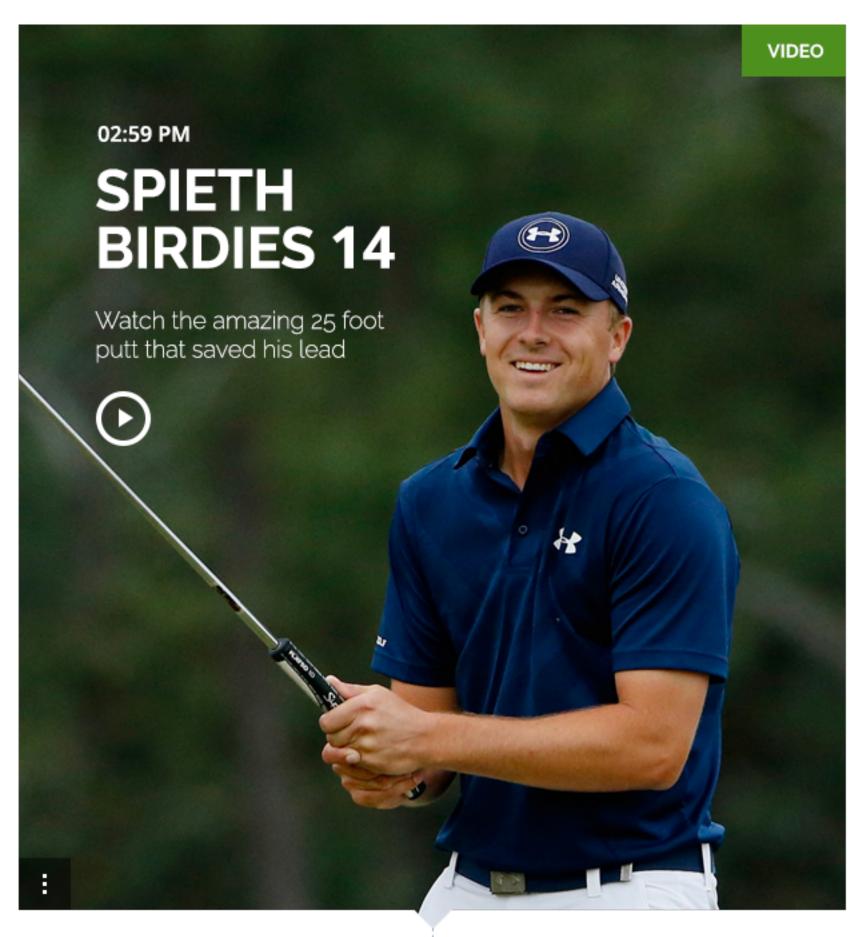
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ROLEX TIMELINE







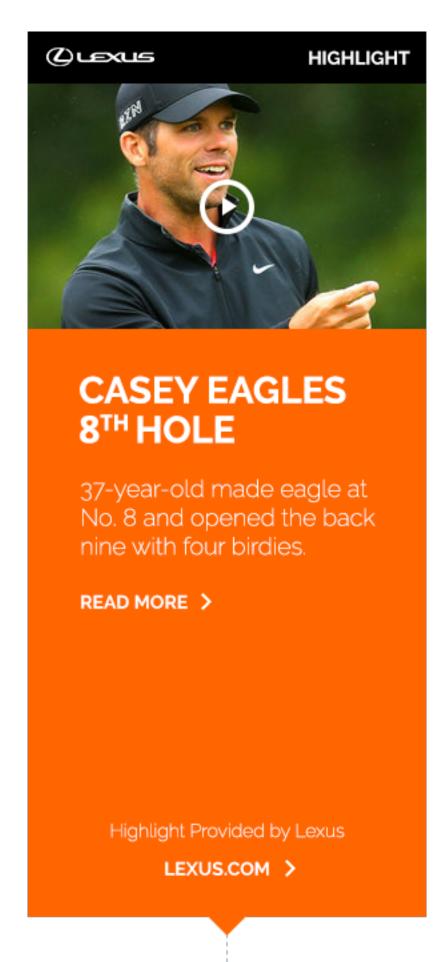


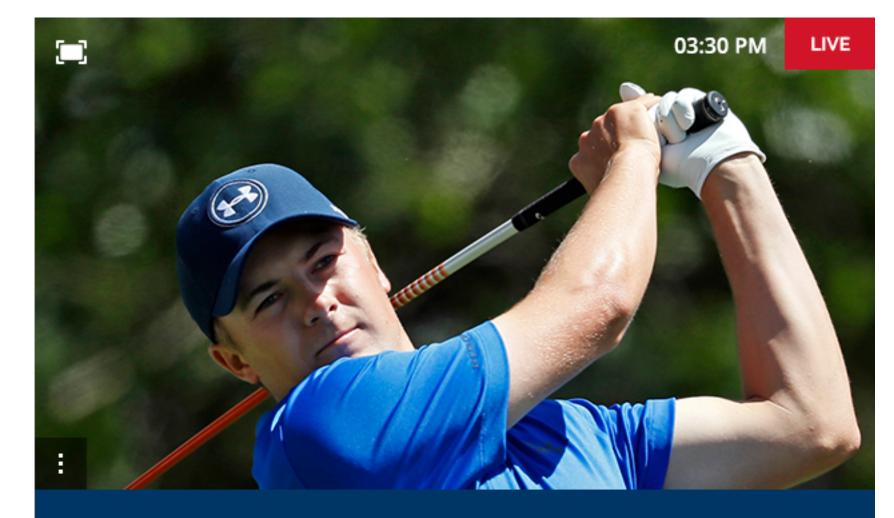
FILTER FAVORITES HIGHLIGHTS BY LEXUS

USGA









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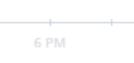
ROLEX TIMELINE









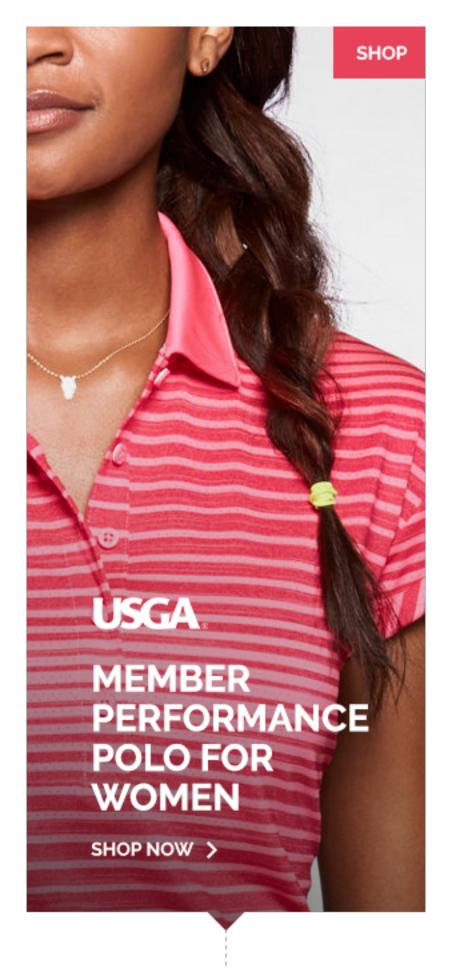




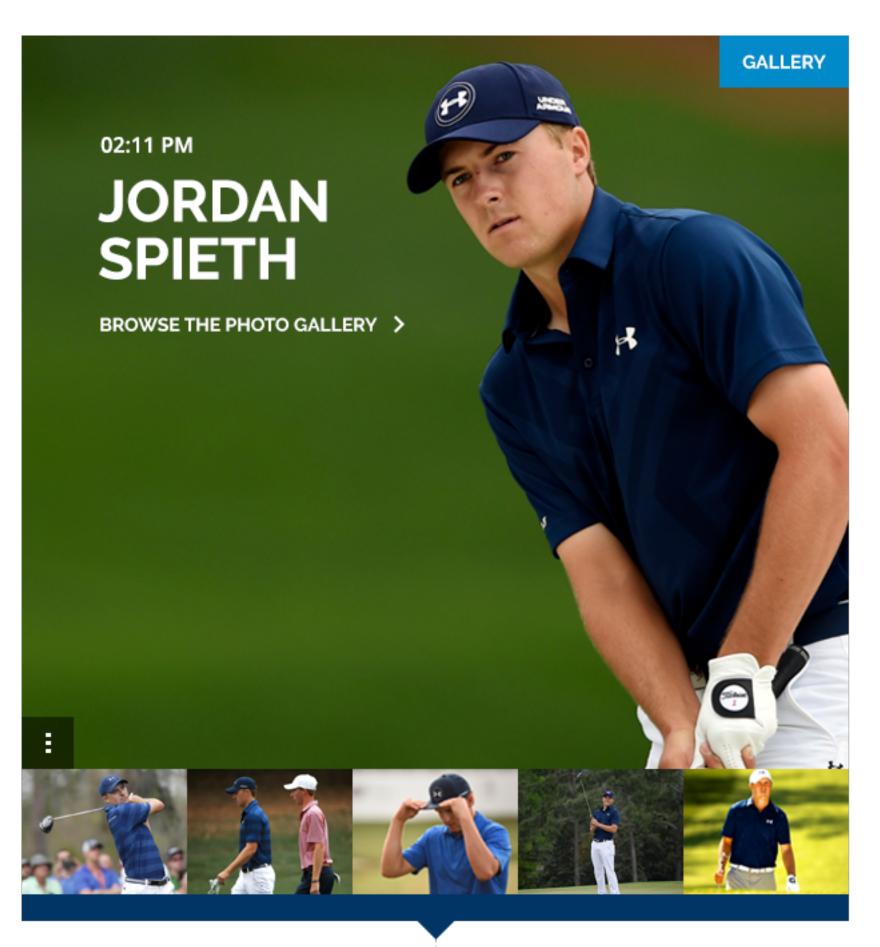
PLAYERS

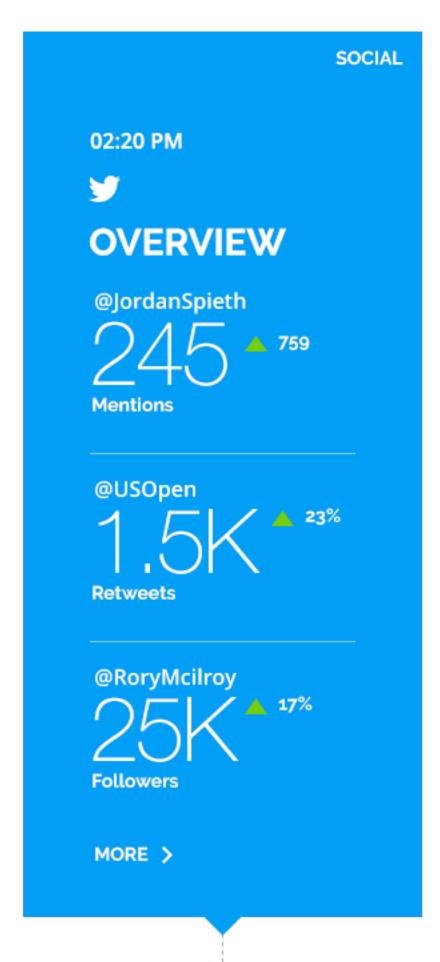
HIGHLIGHTS BY LEXUS **FAVORITES FILTER**

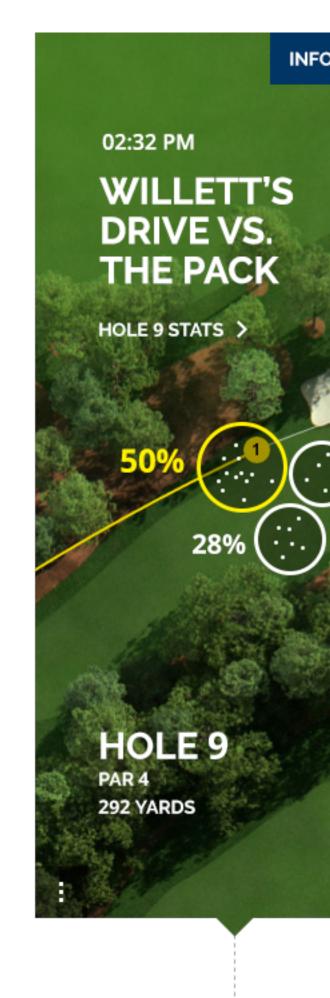
USGA











ROLEX TIMELINE









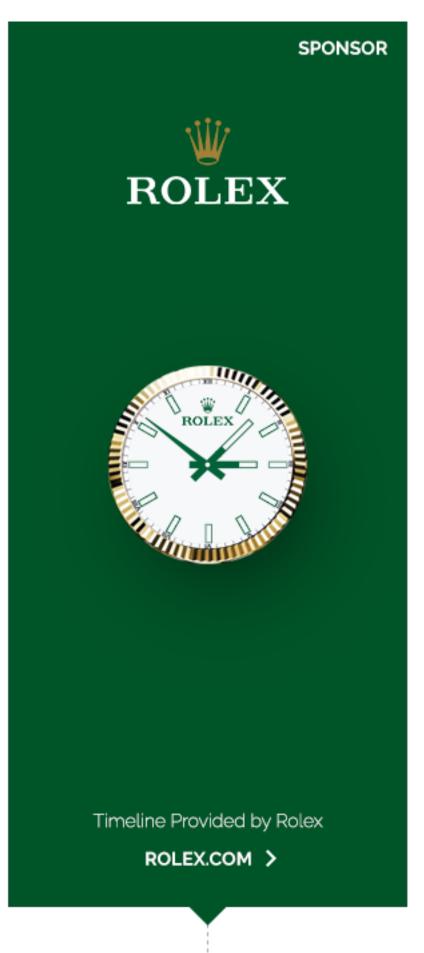


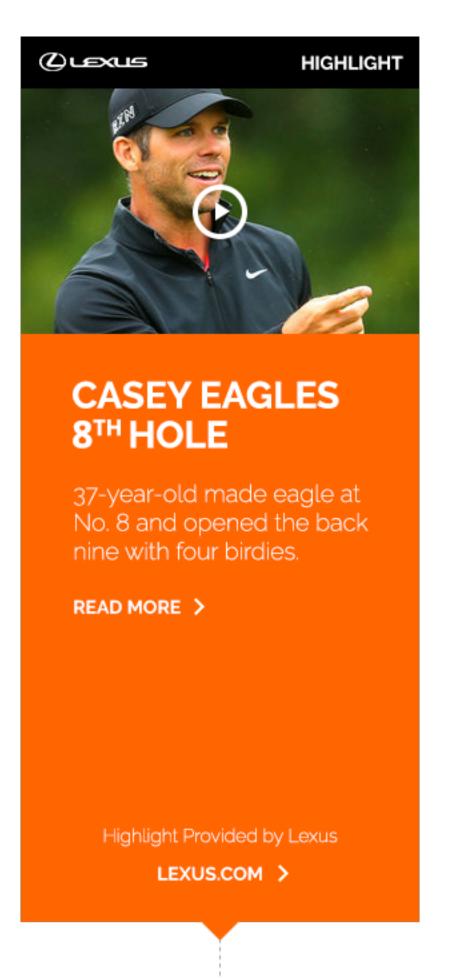
FILTER FAVORITES

USGA

HIGHLIGHTS BY LEXUS









LE	ADE	RBOARD	SEE FULL LEADERBOARD >
FAV	POS	NAME	TO PAR THRU
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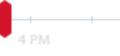
ROLEX TIMELINE













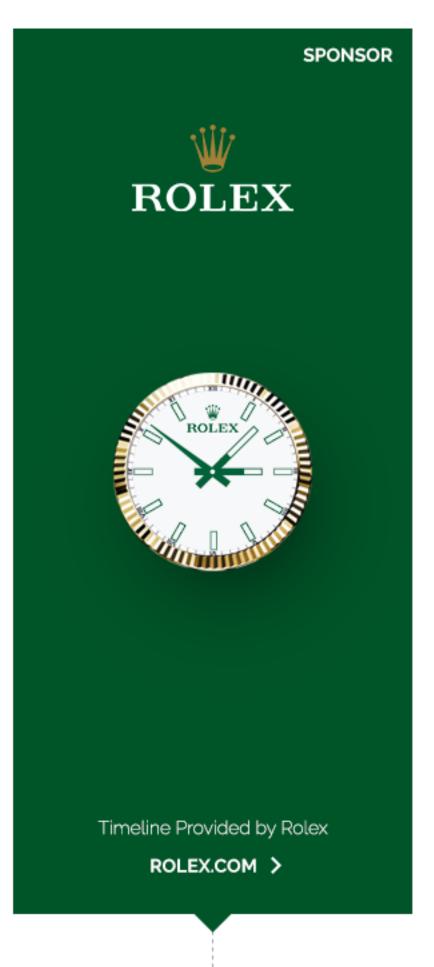


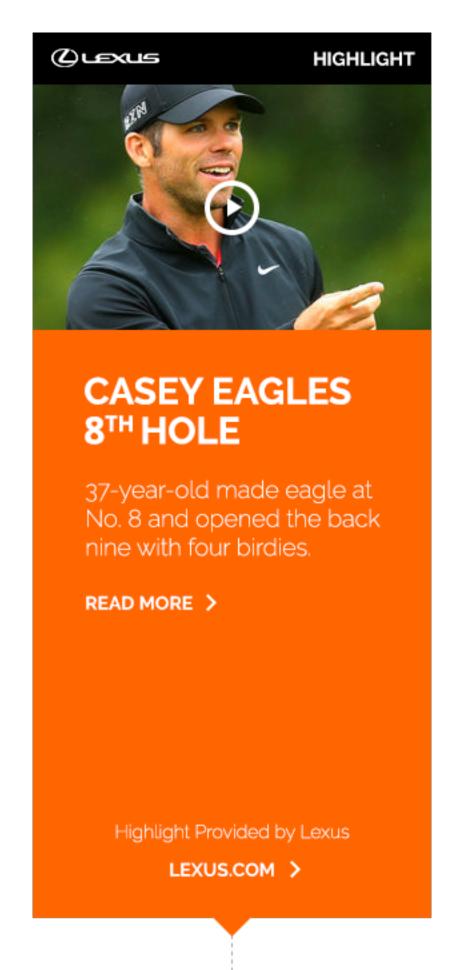


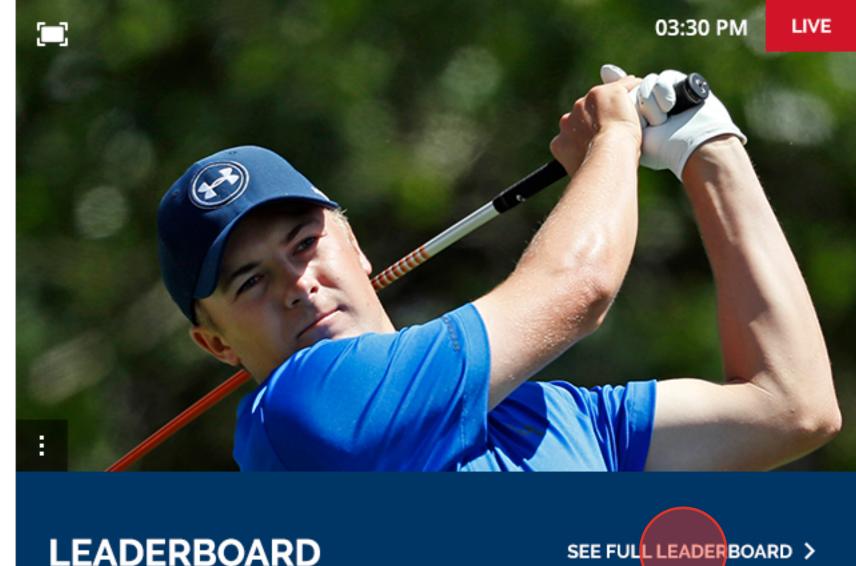
FILTER FAVORITES HIGHLIGHTS BY LEXUS

USGA









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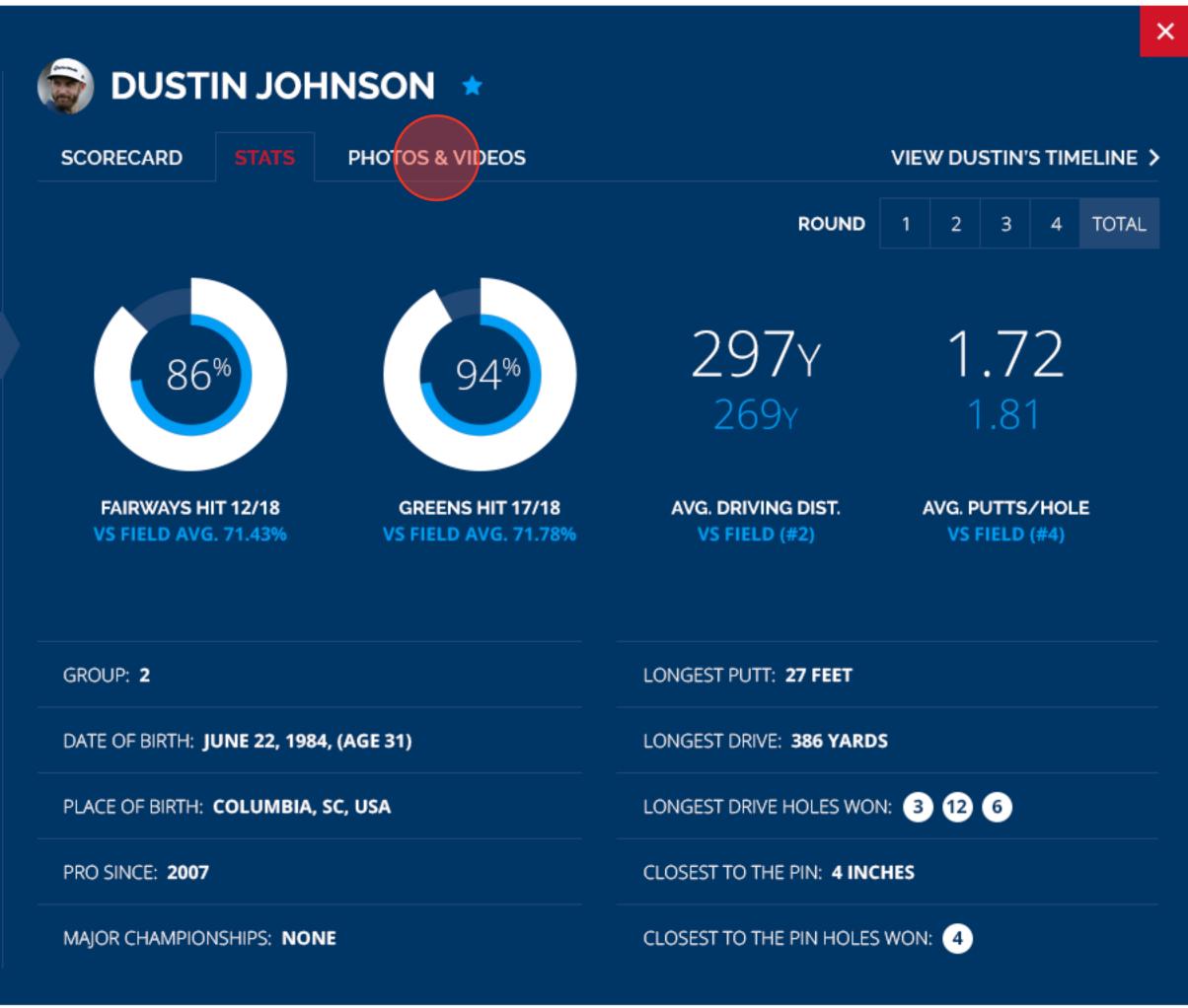
ROLEX TIMELINE

LE	LEADERBOARD SHOW ONLY FAVOR											×
FAV	POS	COUNTRY	NAME	TODAY	THRU	TOTAL	R1	R2	R3 R4	TOTAL	SCORECARD STATS PHOTOS & VIDEOS VIEW DUSTIN'S TIME!	LINE >
*	1	*	Jordan Spieth	-3	14	-5	66	66		181		
☆	T2	>>	Louis Oosthuizen	-2	14	-4	67	66		181	ROUND 1 2 3 4 5 6 7 8 9 OUT 10 11 12 13 14 15 16 17 18 IN PAR TO	OTAL
*	T2	-	Dustin Johnson	-4	13	-4	66	67		180	1 3 3 3 5 4 6 3 3 3 33 5 2 3 4 3 3 5 5 33 -6	66
☆	T4	#	Danny Willett	-1	11	-3	69	71		173	2 4 ③ 4 4 5 4 3 ③ 34 4 3 3 3 4 4 4 4 3 3 -5	67
☆	T4	#	Lee Westwood	-1	13	-3	71	71		182	3 4 ③ 3 ④ 4 5 ③ 3 4 33 ④ 3 ④ 14 -5	47
☆	T4	#	Paul Casey	-2	6	-3	66	72		139	4 SUNDAY 4	
☆	7	4	J.B. Holmes	-1	8	-3	68	72		163	PAR (72) 4 4 3 5 4 5 4 3 4 36 5 3 4 4 3 4 4 5 36 36	36
*	Т8	#	Matthew Fitzpatrick	-1	14	-3	71	71		189		
*	Т8	+	Soren Kjeldsen	-2	11	-2	67	67		177		
☆	Т8	•	Hideki Matsuyama	-2	10	-2	69	70		141	(0) (19) 27 3 0	
☆	Т8	-	Daniel Berger	-1	9	-1	68	68		141	EAGLES BIRDIES PARS BOGEYS D. BOGEYS + Rank: T4 Rank: T3 Rank: 3 Rank: 27 Rank: T73	
☆	12	**	Jason Day	-1	8	-1	74	71		142		
- ↔	13	40	Ropy McIllroy	-1	6	-1	69	74		143		

LE	ADI	ERBO <i>F</i>	\RD						SHOW ONLY FA	VORITES		DUS	TIN	JOI	HN:	SON	*										×
FAV	POS	COUNTRY	NAME	TODAY	THRU	TOTAL	R1	R2	R3 R4	TOTAL	SCORI	ECARD	SI	TATS	Pl	нотоѕ	& VIDEO	os		ī		poplada			TIN'S	TIMELI	INE >
*	1	=	Jordan Spieth	-3	14	-5	66	66		181											<u> </u>						
☆	T2	>>	Louis Oosthuizen	-2	14	-4	67	66		181	ROUNE) 1	2 3	4	5 6	7	3 9	OUT	10 1	1 12	\odot				P/	R TO	TAL
*	T2	.	Dustin Johnson	-4	13	-4	66	67		180	1	3	3 3	5	4 6]③:	3	33	5 (23	4 3	3	3 5	5	33 -	5 6	6
☆	T4	#	Danny Willett	-1	11	-3	69	71		173	2	4 (3 4	4	4 5	4	3 3	34	4	3 4 (3 3	4	4 4	4	33 -	5 6	7
☆	T4	#	Lee Westwood	-1	13	-3	71	71		182	3	4 (3 3	4	4 5	<u>3</u> :	3 4	33	4	3 3	4				14 -	5 4	7
☆	T4	#	Paul Casey	-2	6	-3	66	72		139															4		
☆	7	-	J.B. Holmes	-1	8	-3	68	72		163	PAR (72	2) 4	4 3	5	4 5	4	3 4	36	5	3 4	4 3	4	4 4	5	36 3	5 3	6
*	Т8	#	Matthew Fitzpatrick	-1	14	-3	71	71		189																	
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☆	Т8	4	Daniel Berger	-1	9	-1	68	68		141			EAGLE Rank: T			BIRDIE Rank: T			PARS ank: 3			GEYS k: 27		D. BOO			
☆	12	*	Jason Day	-1	8	-1	74	71		142																	
٠,	13	40.	Ropy McIllroy	1	6	-1	60	74		143																	

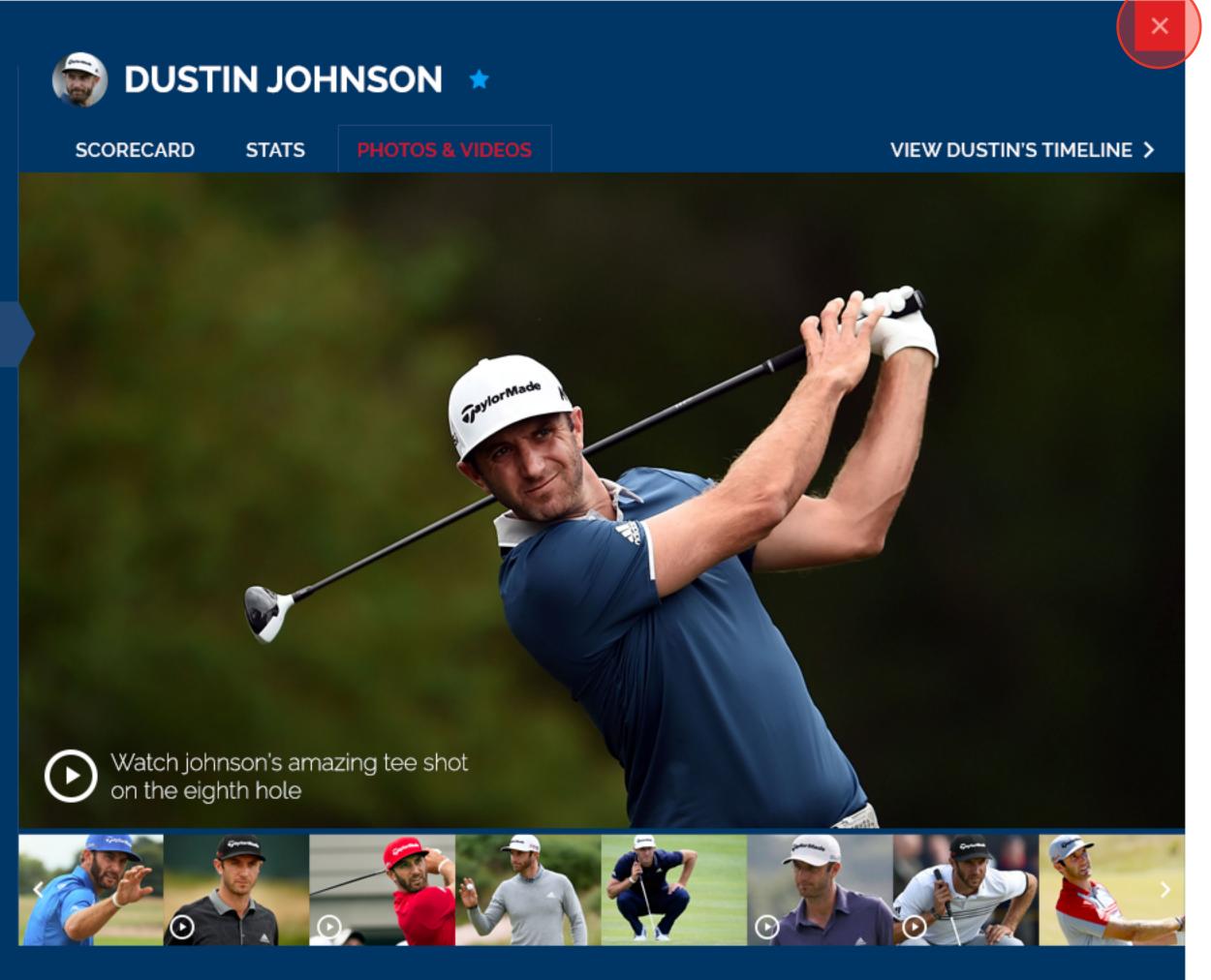
USGA

LE	LEADERBOARD SHOW ONLY FAVORITES														
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☆	12	*	Jason Day	-1	8	-1	74	71			142				
	13	492	Ropy McIllroy	-1	6	-1	69	74			143				



USGA.

LE	ADE	RBOA	ARD						SHOW	ONLY FA	VORITES
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☆	12	# k	Jason Day	-1	8	-1	74	71			142
٠,	12	40	Rory McIllroy	-1	6	-1	69	74			143



TIMELINE



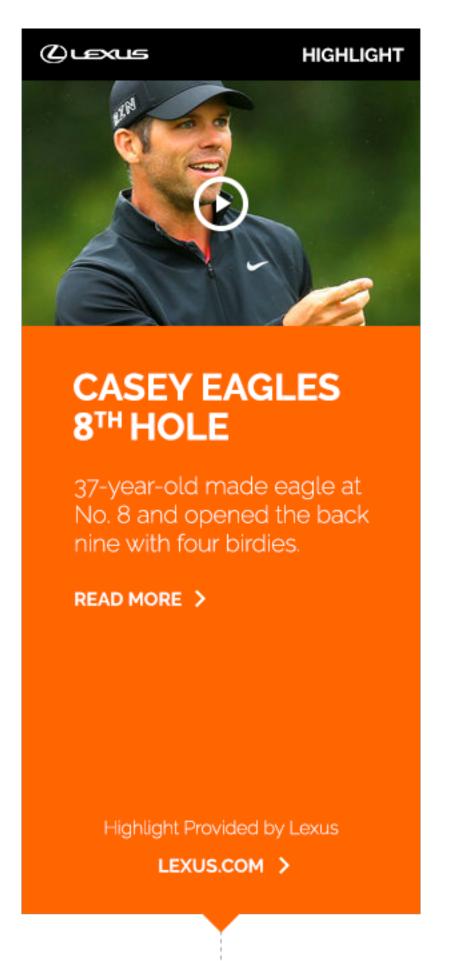
USGA

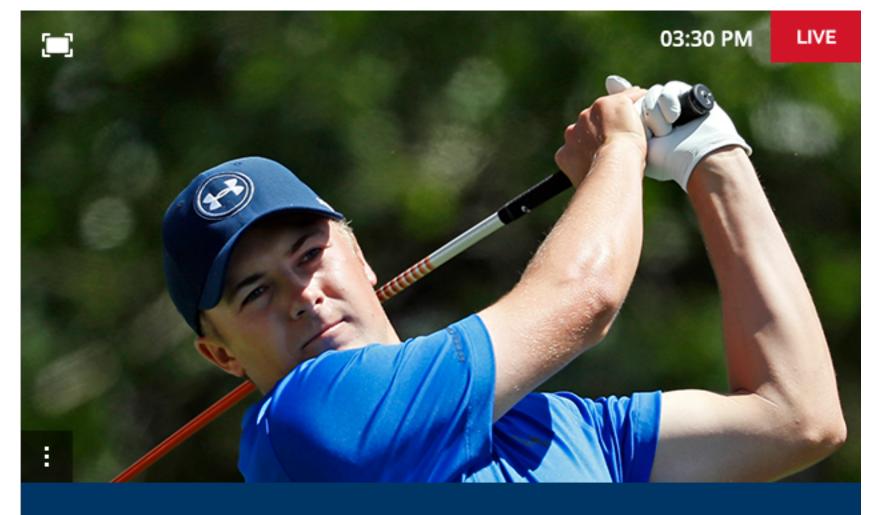
FAVORITES

HIGHLIGHTS BY LEXUS









LE	LEADERBOARD SEE FULL LEADERBOARD >					
FAV	POS	NAME	TO PAR THRU			
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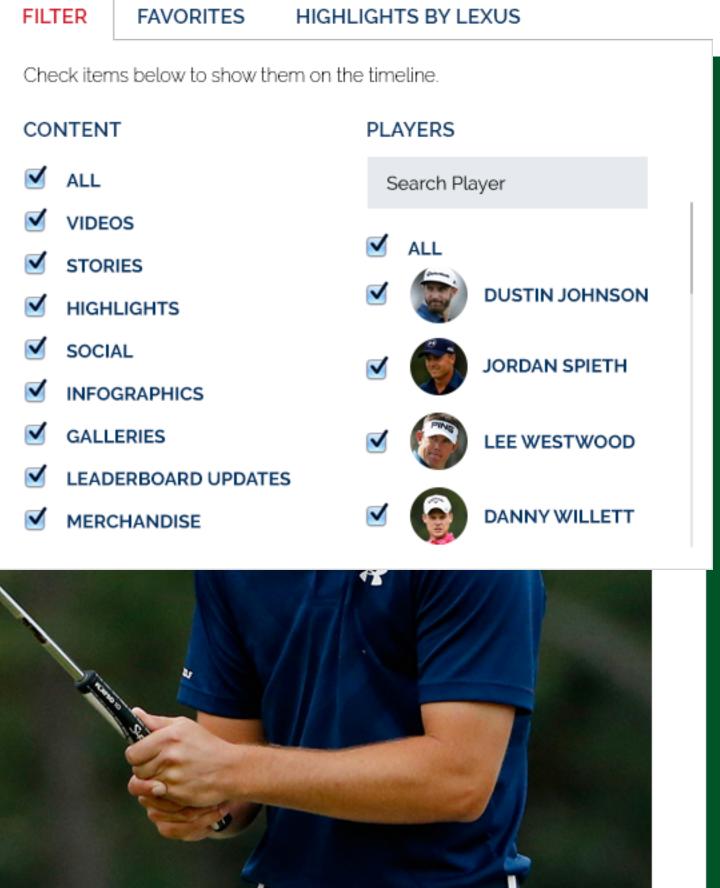




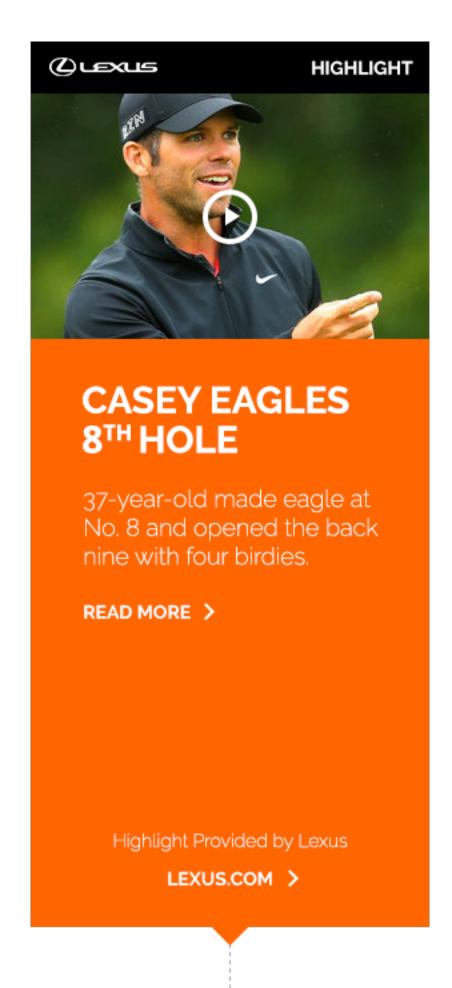


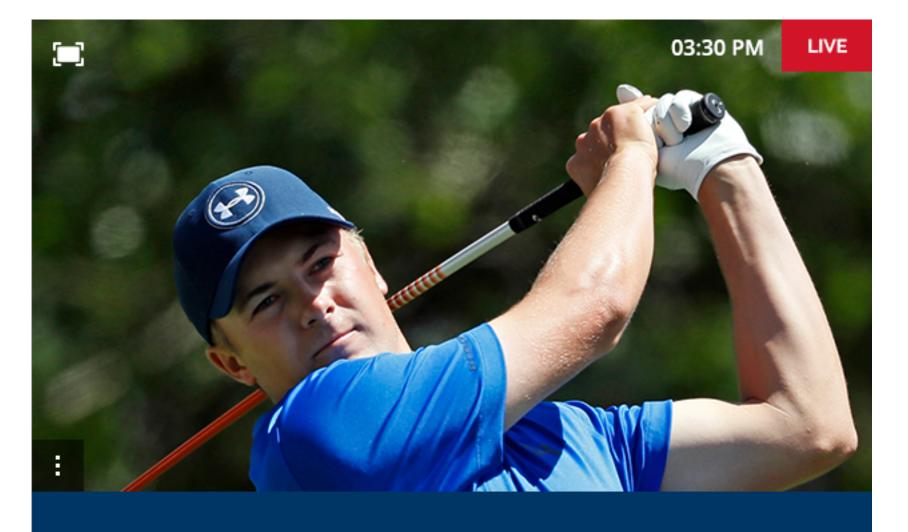


USGA









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ROLEX TIMELINE







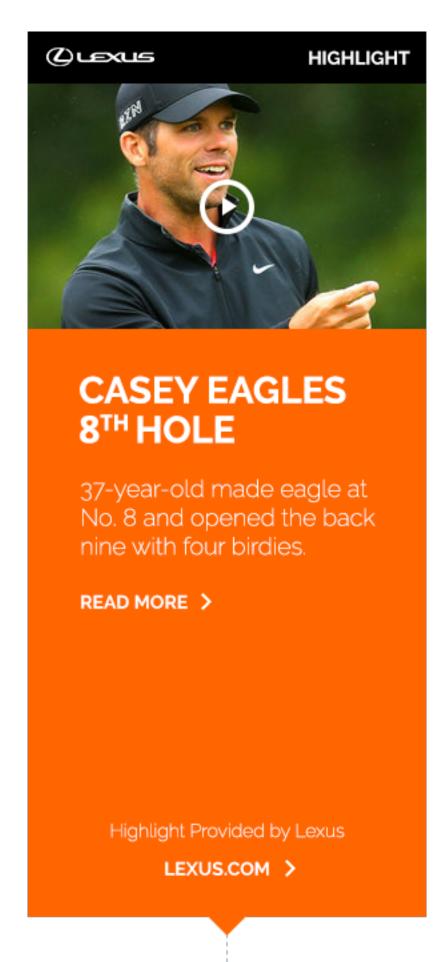


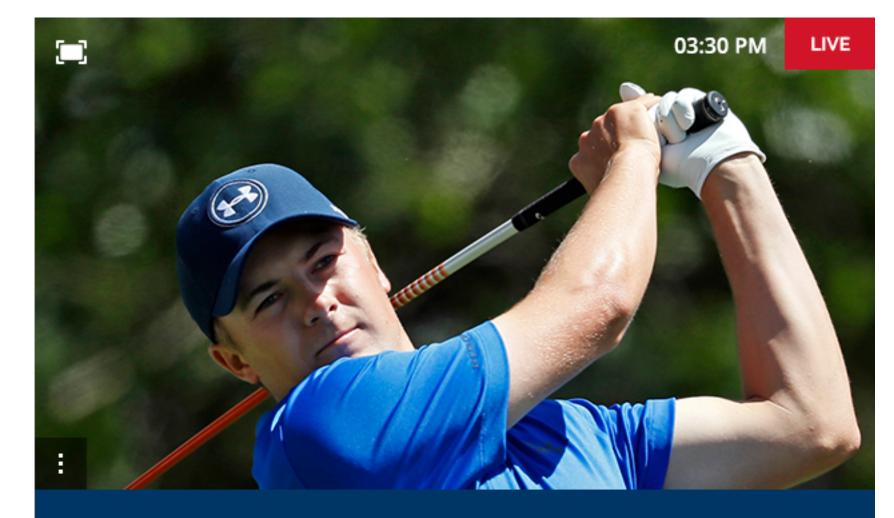
FILTER FAVORITES HIGHLIGHTS BY LEXUS

USGA









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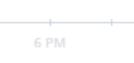
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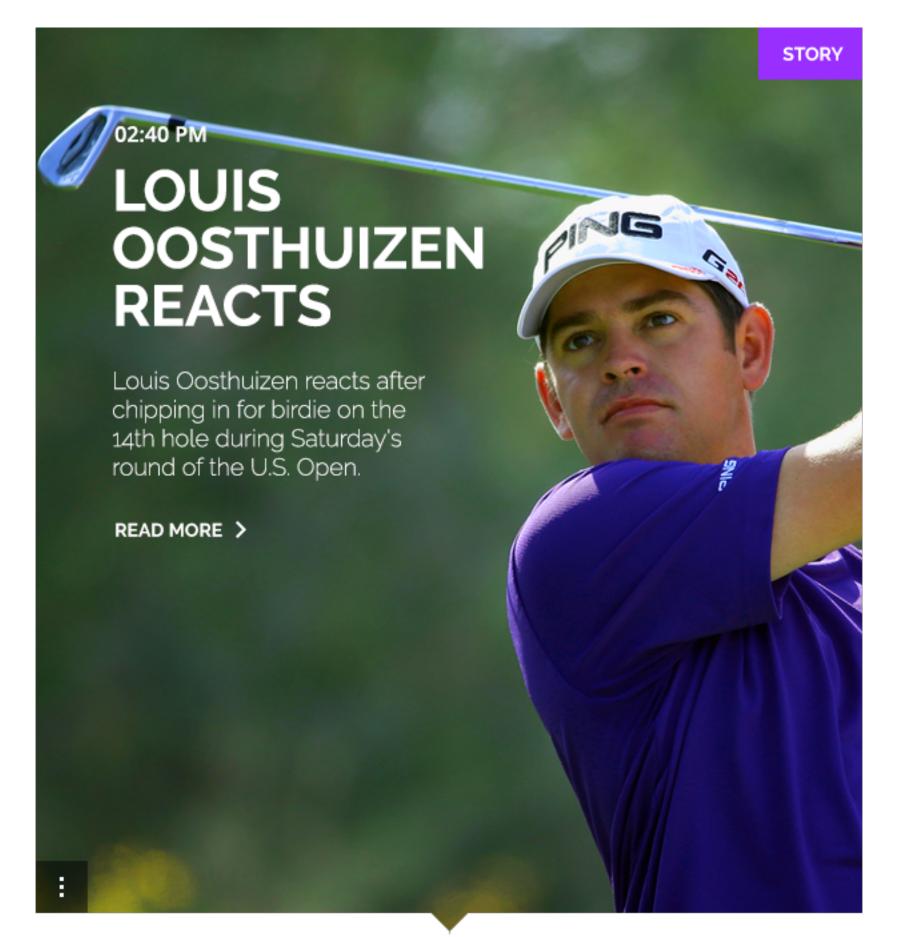




SOCIAL

FAVORITES HIGHLIGHTS BY LEXUS FILTER

USGA



02:51 PM

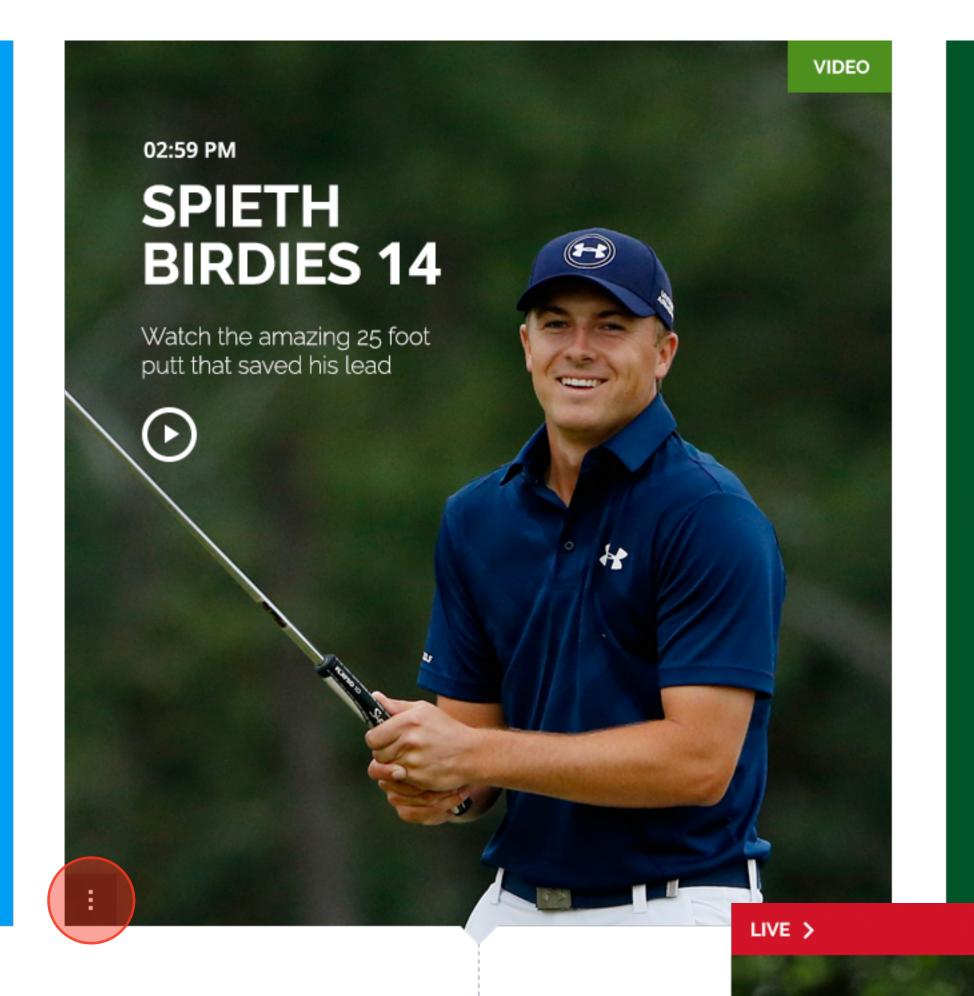
USGA #U.S.Open2017

Noteworthy facts on Jordan Spieth's performance so far. pic.twitter.com/agnHH1TQgK

◆ **t**₹ 255 ♥ 228

Casey outdrove the pack on the 14th hole by 20 yards. pic.twitter.com/adhSj3TJJx

★ ₹₹ 255 ₹ 228





ROLEX

Timeline Provided by Ro

ROLEX TIMELINE

THURSDAY



SUNDAY



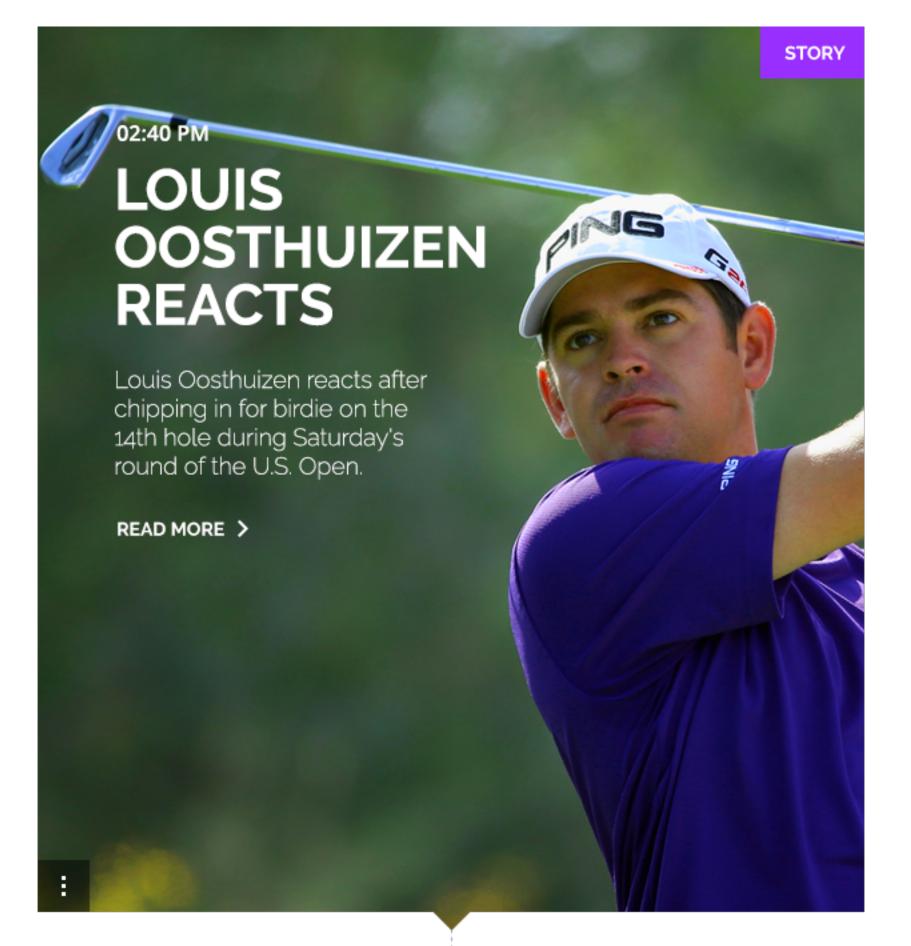
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PLAYERS

VIDEO

FAVORITES HIGHLIGHTS BY LEXUS FILTER

USGA



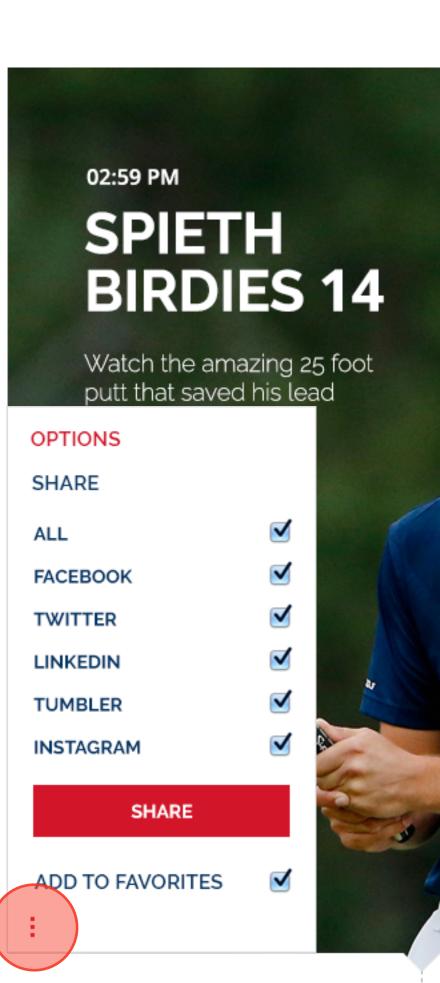
SOCIAL 02:51 PM **USGA** #U.S.Open2017 Noteworthy facts on Jordan

Spieth's performance so far. pic.twitter.com/agnHH1TQgK

★ 17 255 ♥ 228

Casey outdrove the pack on the 14th hole by 20 yards. pic.twitter.com/adhSj3TJJx

★ 17 255 ♥ 228







Timeline Provided by Ro













SUNDAY

LIVE >

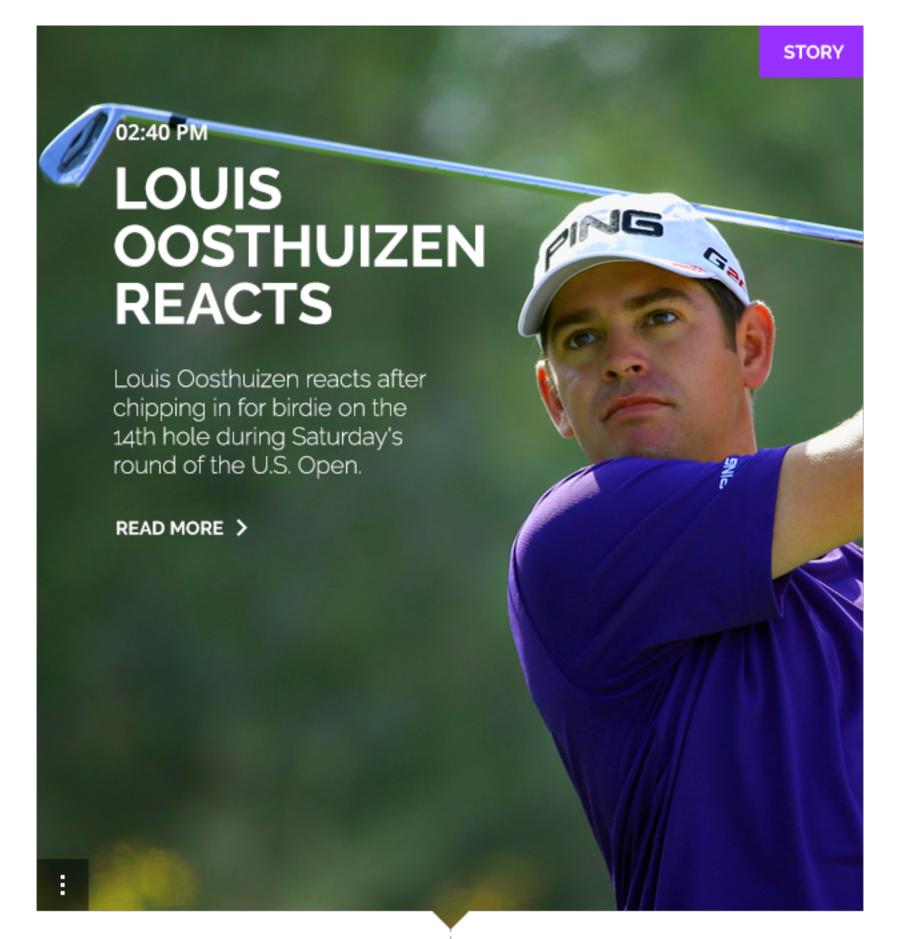


SOCIAL

PLAYERS

FAVORITES HIGHLIGHTS BY LEXUS FILTER

USGA



02:51 PM

USGA

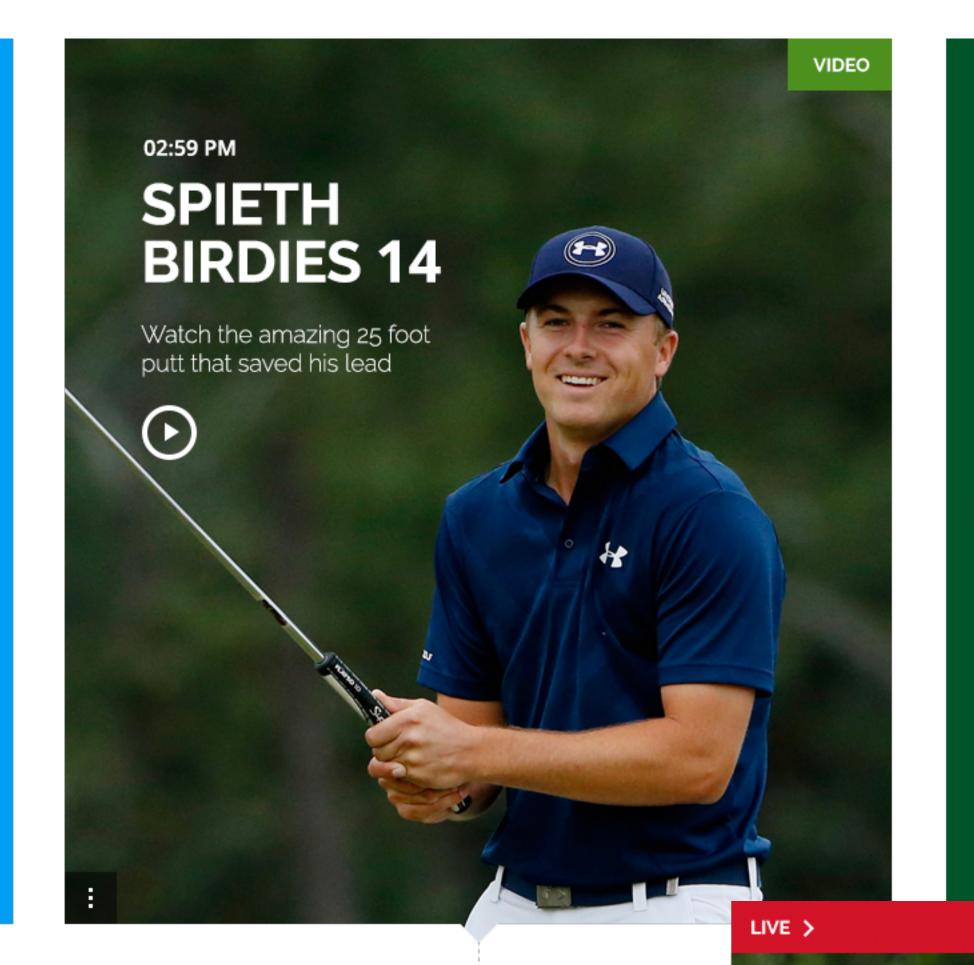
#U.S.Open2017

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★ ★ 255 ♥ 228





ROLEX

Timeline Provided by Ro ROLEX.COM >



ROLEX TIMELINE

THURSDAY

SUNDAY

 \blacksquare \times

TIMELINE

QUALIFYING

SCORING

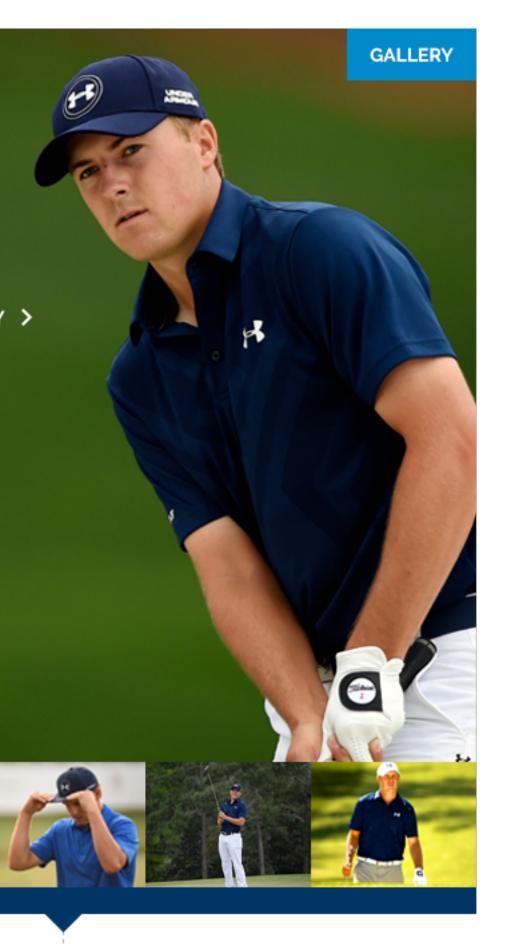
PLAYERS COURSE

CHAMPIONSHIP INFO

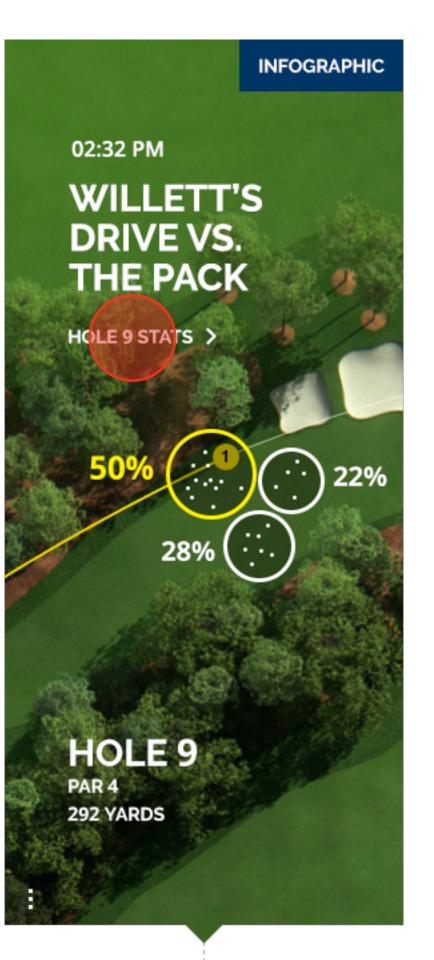
TICKETS

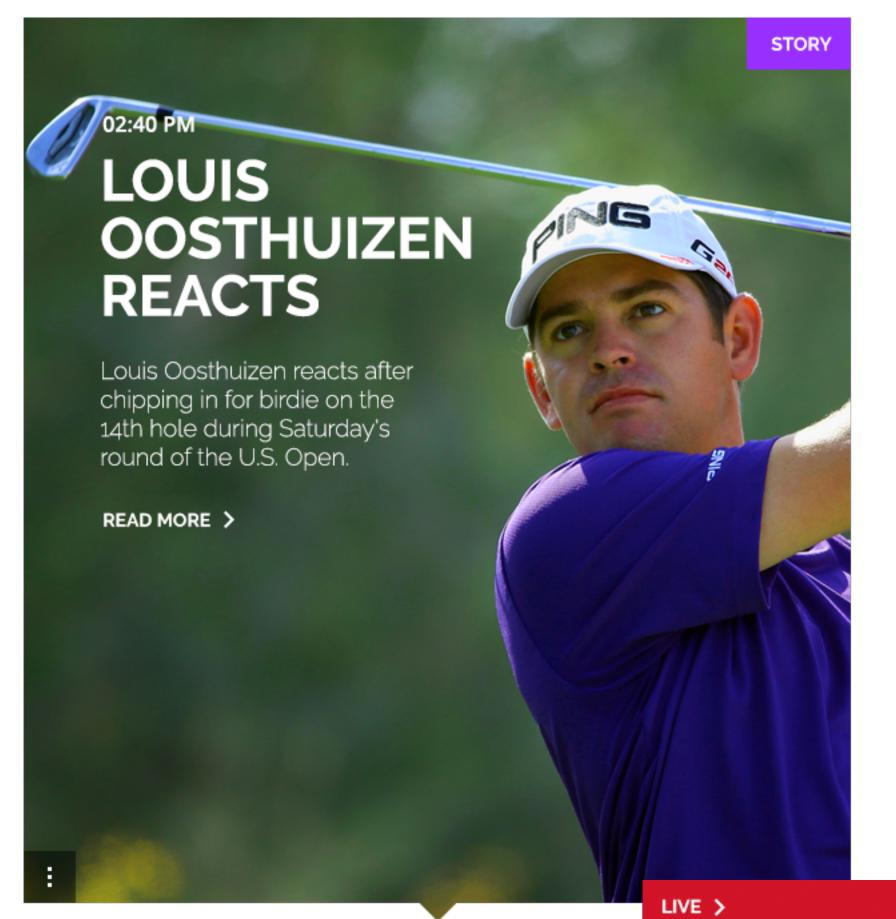
SHOP

HIGHLIGHTS BY LEXUS **FILTER FAVORITES**









02:51 PM



USGA

#U.S.Open2017

Noteworthy facts Spieth's performar pic.twitter.com/ag

★ 17 255 ♥ 228

Casey outdrove th the 14th hole by 20 pic.twitter.com/ad

★ ★→ 255 ♥ 228

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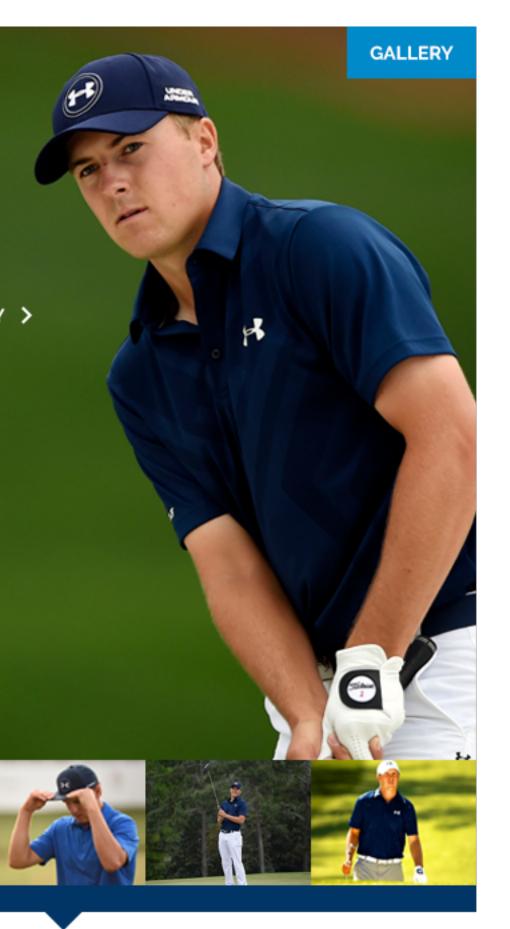
THURSDAY

SUNDAY

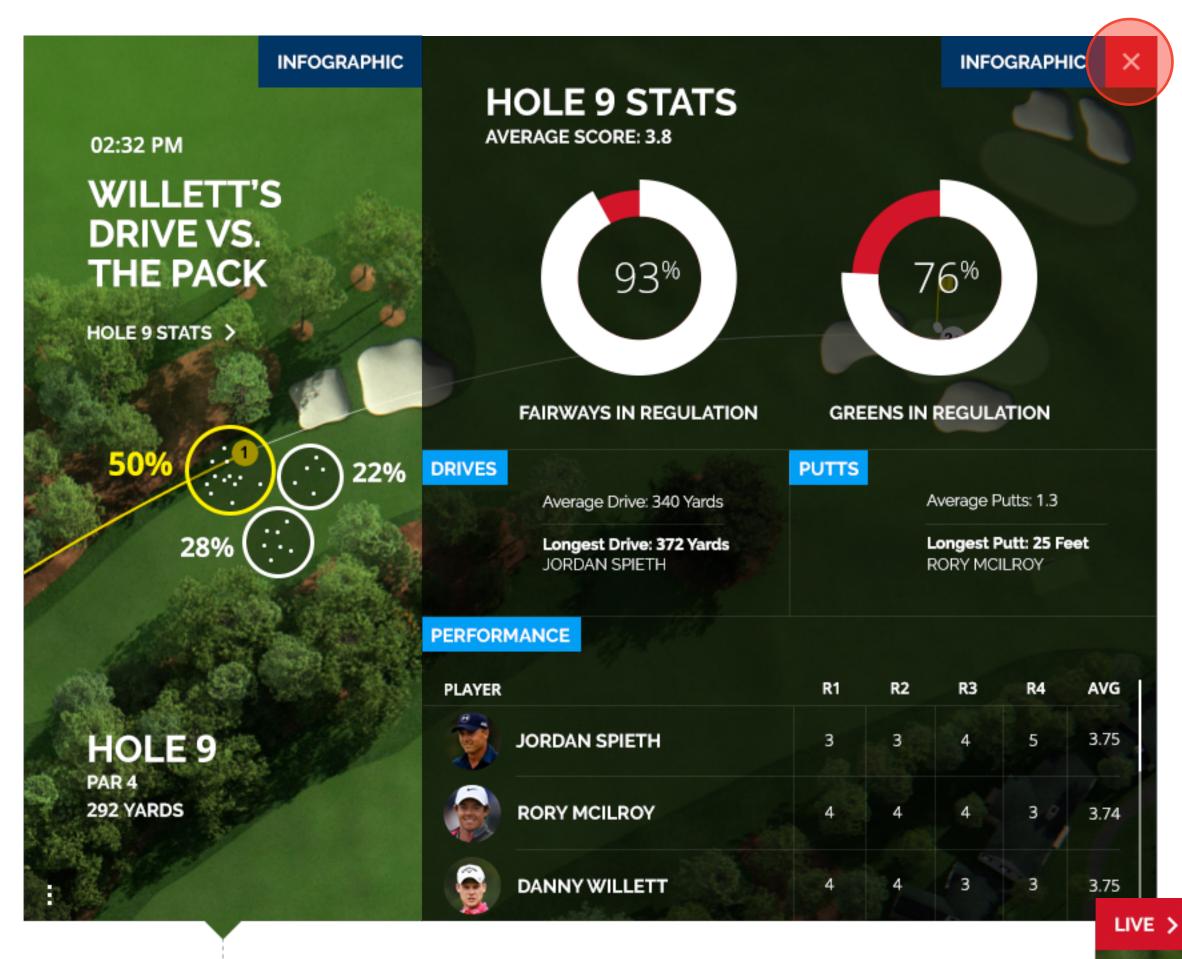
TIMELINE

FAVORITES FILTER HIGHLIGHTS BY LEXUS

USGA









round of the U.S. Open.

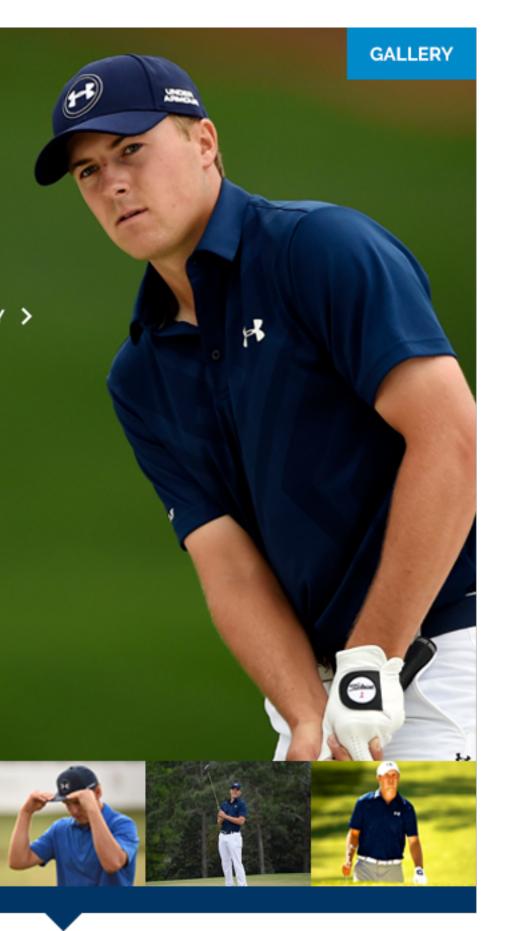
READ MORE >

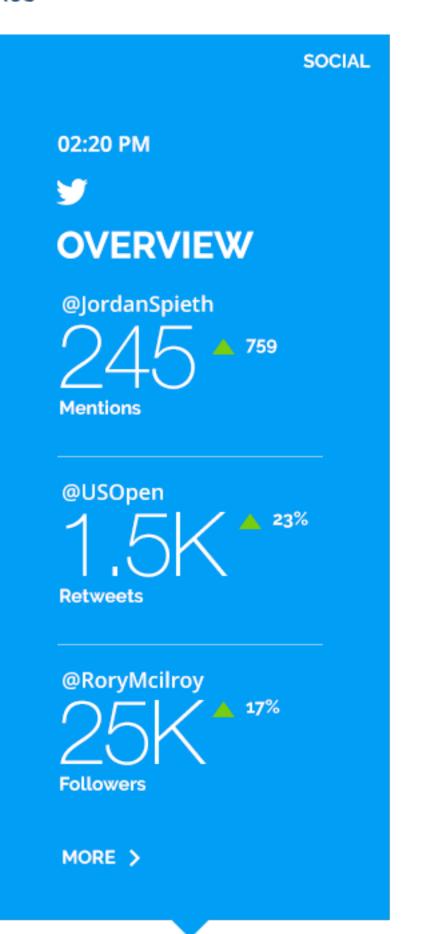
ROLEX TIMELINE

SUNDAY

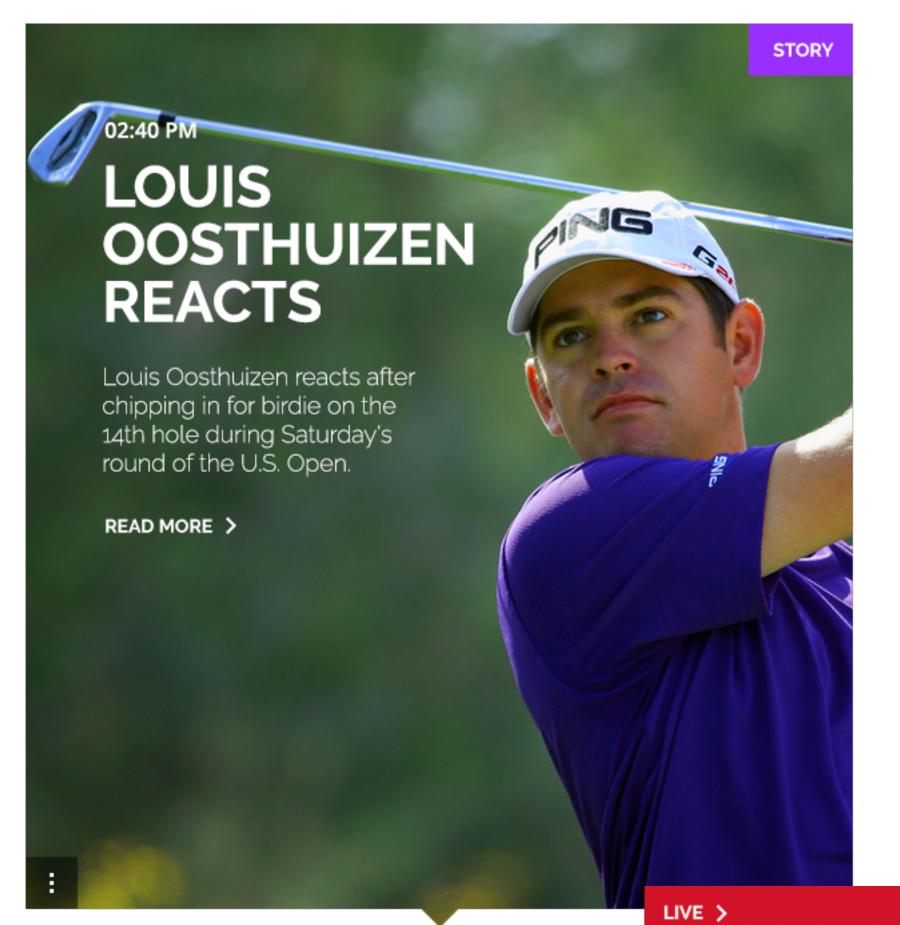
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HIGHLIGHTS BY LEXUS **FILTER FAVORITES**









02:51 PM



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Noteworthy facts Spieth's performar

pic.twitter.com/ag

★ 17 255 ♥ 228

Casey outdrove th the 14th hole by 20 pic.twitter.com/ad

★ ★→ 255 ♥ 228

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QUALIFYING

SCORING

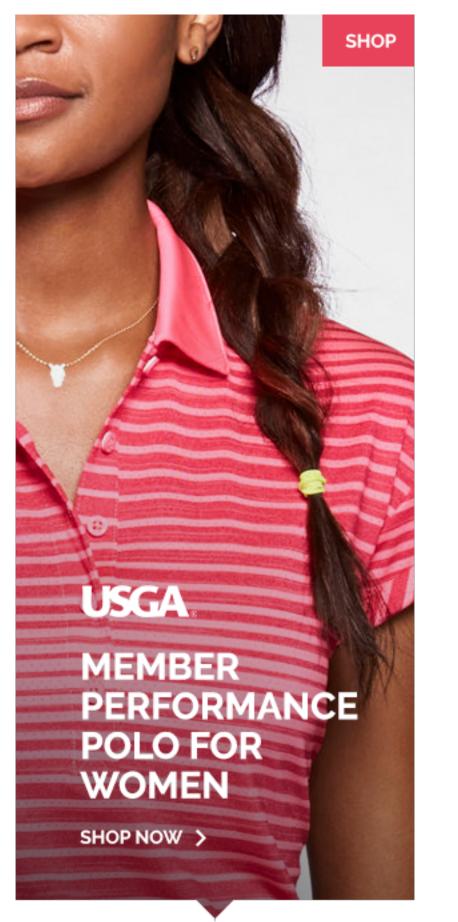
COURSE

PLAYERS

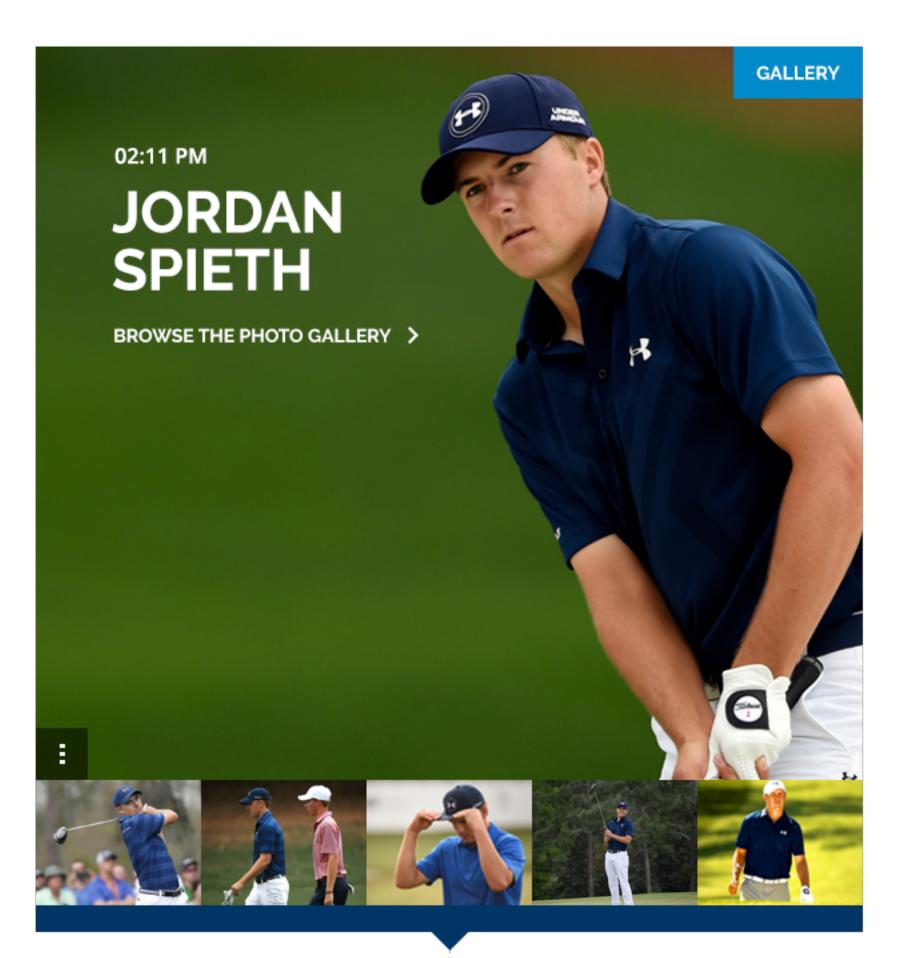
CHAMPIONSHIP INFO

SHOP TICKETS

FAVORITES FILTER HIGHLIGHTS BY LEXUS











ROLEX TIMELINE

THURSDAY

SUNDAY

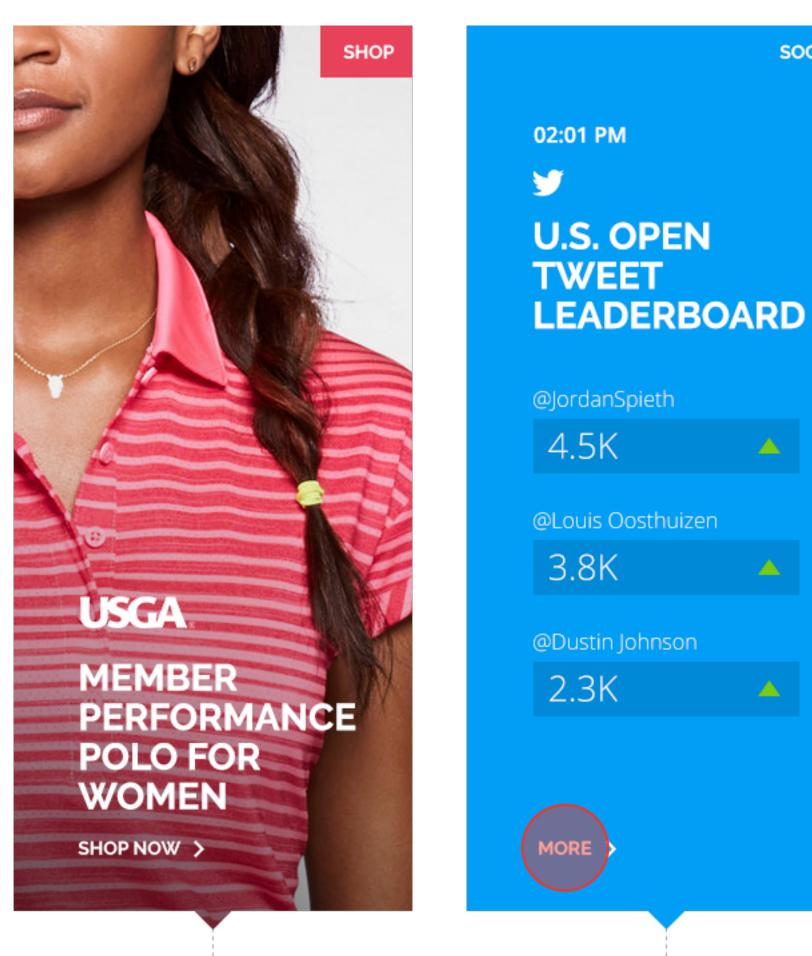
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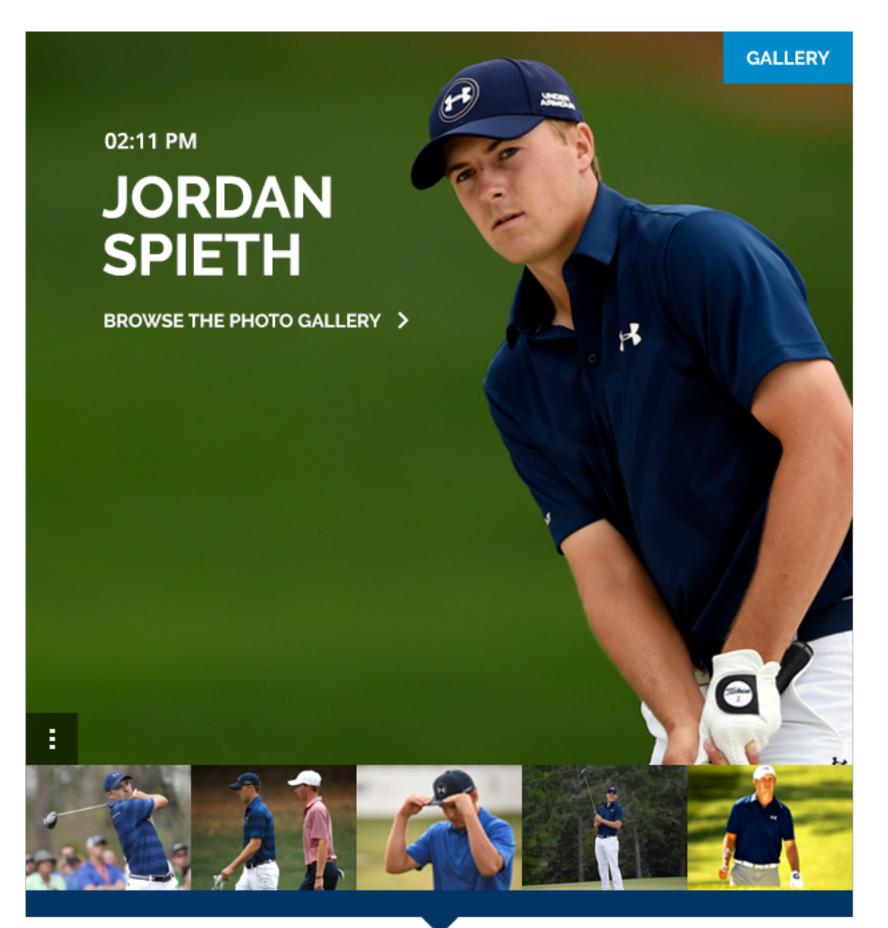
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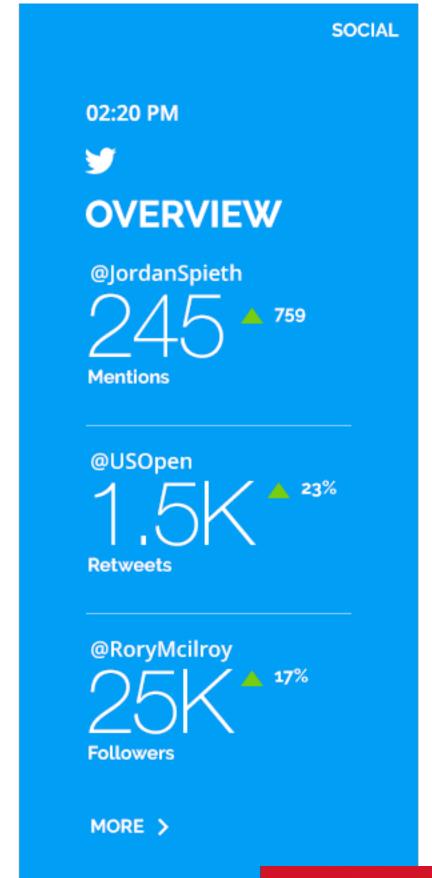
COURSE **PLAYERS** CHAMPIONSHIP INFO

TICKETS

FAVORITES FILTER HIGHLIGHTS BY LEXUS









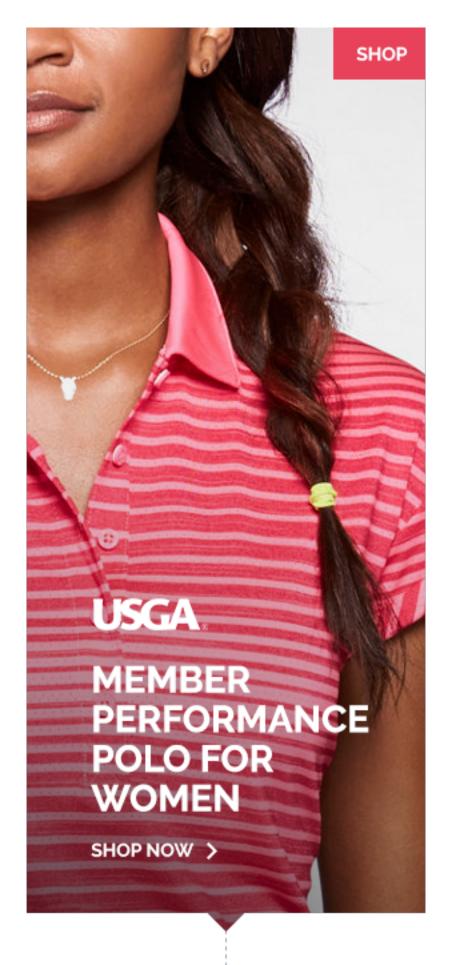


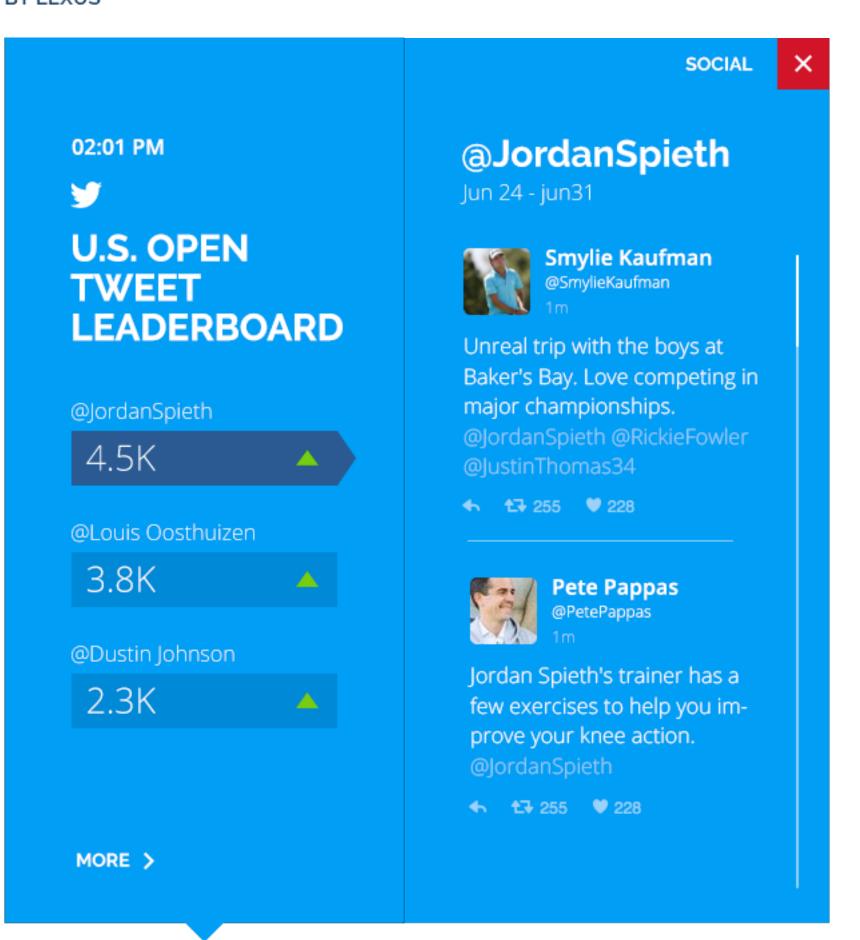
SUNDAY

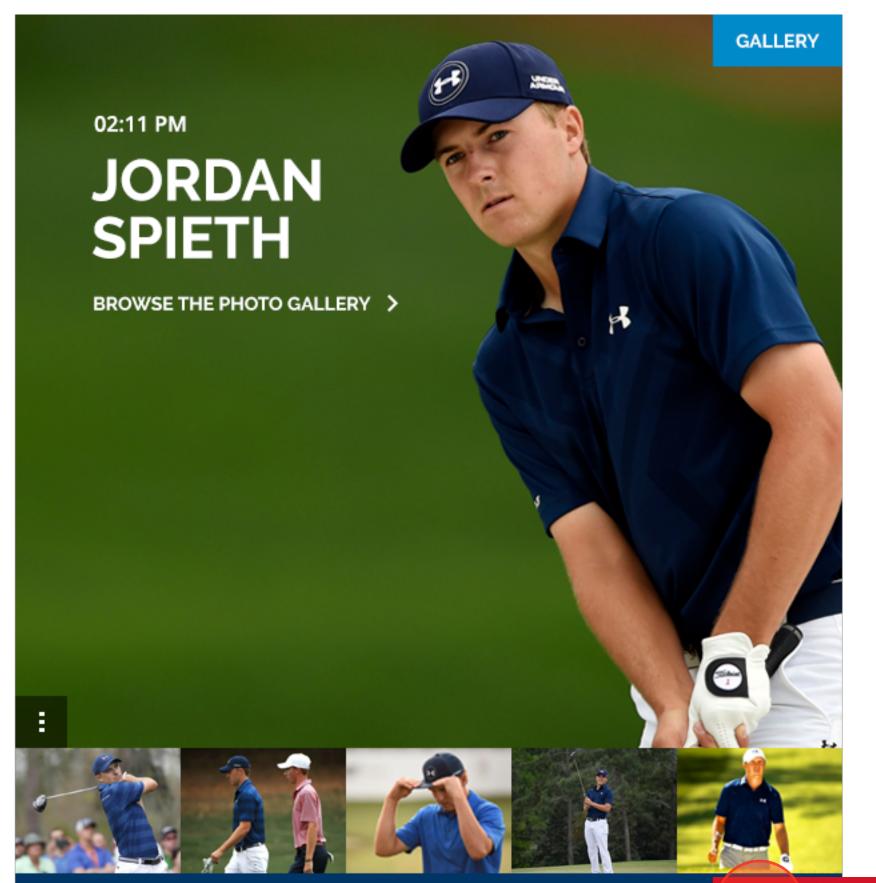
LIVE >

SOCIAL

FAVORITES HIGHLIGHTS BY LEXUS **FILTER**







02:20 PM **OVERVIEW** @JordanSpieth **759** Mentions @USOpen Retweets @RoryMcilroy **Followers** MORE >

 \blacksquare \times











LIVE >

SHOP

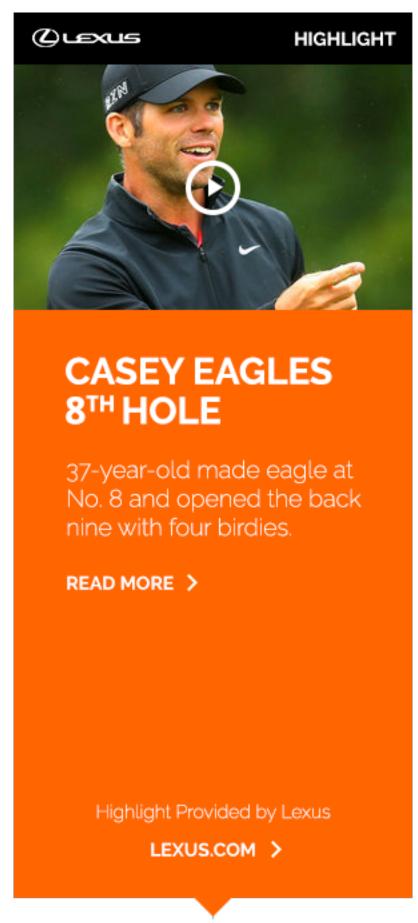
TICKETS

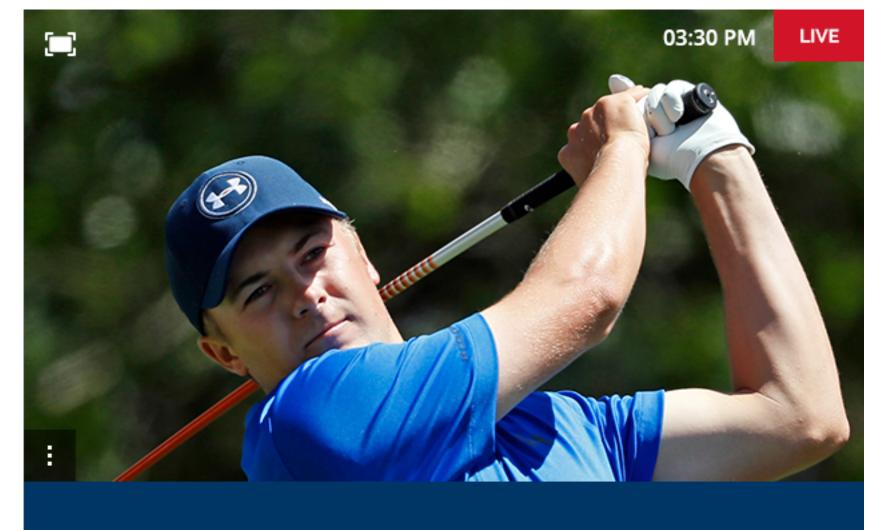
FILTER FAVORITES HIGHLIGHTS BY LEXUS

USGA









LE	LEADERBOARD SEE FULL LEADERBO				
FAV	POS	NAME	TO PAR THRU		
*	1	Jordan Spieth	-5 14		
☆	T2	Louis Oosthuizen	-4 14		
☆	T2	Dustin Johnson	-4 13		



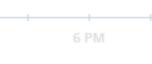










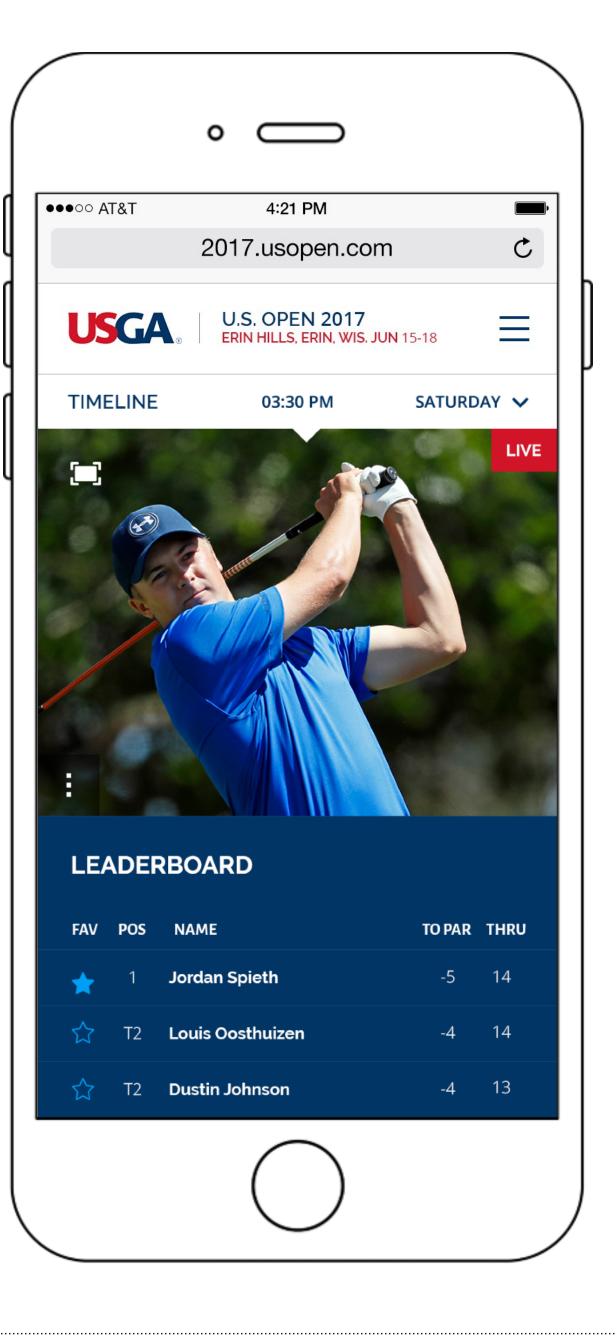




DOES THIS TRANSLATE WELL TO MOBILE?



YOU BET.





CONCEPT D. THE EXPEDIENCE



NEXT, LET'S DISCUSS OUR SECOND, HIGH LEVEL CONCEPT

CONCEPT A: THE STURYLINE
CONCEPT B: THE EXPERIENCE



THE EXPERIENCE



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CONCEPT A: THE STURYLINE
CONCEPT B: THE EXPERIENCE



TIME FOR QUESTIONS & ANSWERS

Q&A





THANKS.

